Mario's Notes 6 October 2020

# WCONLINE Center Management Software for Learning Centers

#### 1. Overview:

- 1.1. WCONLINE is a complete, customized, and all-inclusive platform for just \$800
- 1.2. Developed over 20 years ago
- 1.3. Tailored for managing academic support, writing, testing, and advising centers
- 1.4. Web-based. Easy access for anyone with internet. No software needed.
- 1.5. Highly secure, constantly monitored and audited infrastructure
- 1.6. Allows for unlimited number of students, staff, administrators, and schedules
- 1.7. Supports continuous backups, and site-specific customizations
- 1.8. No risk, 30-day trial
- 1.9. Can be up and running in a day
- 1.10. Allows for SSO integration
- 1.11. Has the ability to replace Canvas and Calendly and provide tutoring session data tracking

## 2. Scheduling:

- 2.1. Students can view schedule and see tutoring availability and type of tutoring and subjects offered.
- 2.2. Staff can review, manage, and enter appointments
- 2.3. View student histories
- 2.4. View post-session reports
- 2.5. Students can use text-only, mobile interface to book appointments

#### 3. Recordkeeping:

- 3.1. Staff can define appointment, survey, and post-session forms
- 3.2. Set up no-show and scheduling policies
- 3.3. Other tools consist of time clock, check-in, early alert, and waiting room.
- 3.4. Also has <u>synchronous online consultation</u> and asynchronous document review (although we will continue to use Zoom for synchronous tutoring). See this <u>email</u> they sent me regarding Zoom integration.

ACCESS TEXT-ONLY & MOBILE

#### 4. Reporting:

- 4.1. All center visits are logged, allowing for collecting and reviewing of data
- 4.2. Data consist of:
  - 4.2.1. Custom, graphical reports
  - 4.2.2. Collated summaries,
  - 4.2.3. Utilization reports
  - 4.2.4. Can be exported to Excel

#### 5. Cost:

- 5.1. It's cheap; only \$800 a year.
- 5.2. However, per terms and conditions, would probably need to pay the \$800 per center (RB, FB, ESC, SM, etc.). See "Usage Limitations" under their <u>Terms of Service</u> page.

WELCOME, TEST ▼ Oct. 6 - Oct. 12, 2020 Writing Center ▼ REPRIOUS WEEK | CUBRENT WEEK | NEXT WEEK | NEXT WEEK | MANUSTRATING CPROMS

Client & Record Management Schedule & Staff Management Posystem Utilities & Reports ▶

System Utilities & Reports ▶ Announcement Management System Configuration ▶ Mass Email Tool

Product Manual & Support System Statistics

Report: System Statistics

Report: System Utilization

WCONLINE DEMO SYSTEM

Their Contact Info (They don't have a phone number, but they email back within minutes):

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