

Tutor Committee Minutes November 2, 2017

MEETING TYPE:

Staff
Product/Project

Date: November 2, 2017

Product/Project Start Time: 2:30 p.m. Special End Time: 3:30 p.m. Location: H-306

Facilitator: Joel Glassman **Recorder**: Mario Martinez

Members Present: Avila, Debra; Barnaba, Ruth; Glassman, Joel; Martinez, Mario; Pedroza,

Carlos; Thompson, Craig; Towfiq, Fariheh; Van Dyke, Leigh Ann

Members Absent: Cannon, Terrie; Farrell, Katy; Gutierrez-Aguero, Mireya; Horn, Jessica;

Sivert, Shayla; Waite, Lori

Guests: Garceau, Jeannette; Lee, Annie; Williamson, Emily

Agenda Item

- 1. Information and Updates
 - a. 2nd Annual 3CSN/LAP Sponsored Inland Empire SI Conference
 - i. Those interested in going, check with BSI for funds.
- 2. Annual Goals
 - a. As a center, we are supposed to do a PRP separately.
 - b. For goals on PRP, add the funding to the PRP if it's soft money.
 - c. Talk to faculty senate
 - d. Funding shortfall resulting in budget cuts that will probably effect embedded tutoring and then tutoring.
 - e. Enrollment is down 3.8% percent this year.
- 3. Starfish Connect
 - a. The College would like to retire the PAT system.
 - i. Why? It is a home-grown app., requires programming resources to update it each time PeopleSoft is updated (i.e., is not vendor supported).
 - b. Starfish Connect could replace PAT. This is the understanding of how the College wants us to proceed. Idea: Have Connie or someone else from IS come speak to our committee.
 - c. Currently Starfish Connect does not have log-out capability, only log-in.
 - d. Connect will have log-in capability starting Spring 2018.
 - e. When do Centers want to switch over to Connect? Discuss timing of the switch-over.
 - f. Connect has appointment capabilities.
 - g. What data does PAT collect that we will need Connect to collect?
 - h. Who do we speak to about what Connect can do and can't do in terms of data collection?
 - i. Barbara from the Chancellor's office can help. We can phone conference her her. Palomar hired her until June 2018.

- 4. Online Tutoring
 - a. Monthly Report
 - i. 172 total sessions.
 - ii. Most used for English and Math
 - iii. Discuss possibility of extending tutoring to hybrid classes
 - b. Online Tutoring Survey Report
 - i. 332 classes were included in the survey and only 73 students responded.
 - ii. Instructors at this point don't know which students were using tutoring. We can possibly add this to the rules of engagement
 - iii. Consider making promoting the online tutoring in Canvas very noticeable.
 - c. Usage recommendations (<u>response from NetTutor</u>)
 - d. Expansion of online tutoring services
 - i. Bring up this agenda item again next month.
 - ii. Access to evening students. Face-to-face tutoring would require tutoring with expanded hours.
- 5. Approve October Minutes
 - a. Motioned by Craig
 - b. Second by Fariheh
 - c. Correction by Leigh Ann-agenda item 1.b.viii should state that it's 11% of math center students who are DRC students.
 - d. Motion carried with correction and abstention from:
 - i. Lee Chen

Next Meeting Thursday, December 7, 2017 at 2:30 pm