

## 2021 Retiree Open Enrollment Outline

- Early July 2021: Send a retiree focused Open Enrollment postcard to all retirees
  - o No action needed if retiree is not making changes to plans
  - o Dates Open Enrollment changes can be made
  - o Dates of 2 Retiree focused workshops
  - o Benefit Office phone number and Retiree Open Enrollment website address
  - o eBenefits phone number and website address
  - o Retiree guide available on the Retiree Open Enrollment website or via pre-scheduled pick up from the Benefits Office
- Late July 2021: Open Enrollment resources added to Retiree Resource webpage
  - Medical and dental plan summaries
  - o Retiree guide
  - Open Enrollment and Workshop dates
  - o eBenefits link and phone number
  - Plan changes and additional resources
- First and second week in August 2021: Two retiree focused workshops
  - o Brief overview of medical and dental plan options
  - o Review any changes in coverage
  - o eBenefits simplified tutorial and provide contact information for assistance
  - o Importance of updating address, email, phone number, and emergency contact information
  - o Additional plan resources for Anthem and Kaiser members
  - o Anthem EGWP Part D reimbursement