

Position Title

Donor Intake Nurse, RN (Immediate Benefits)

- Full Time

Location of Position

San Marcos, California
United States
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Organization Name

BioLife Plasma Services

Organization Background/Information:

About BioLife Plasma Services

Every day at BioLife, we feel good knowing that what we do helps improve the lives of patients with rare diseases. While you focus on our donors, we'll support you. We offer a purpose you can believe in, a team you can count on, opportunities for career growth, and a comprehensive benefits program, all in a fast-paced, friendly environment.

BioLife Plasma Services is a subsidiary of Takeda Pharmaceutical Company Ltd.

Key Responsibilities

OBJECTIVES/PURPOSE

The Donor Intake Nurse (Medical Support Specialist) determines donor eligibility to donate plasma, management of donor adverse events, review of laboratory test results, donor notification of unsuitable test results. The Medical Support Specialist works under the direct supervision of the Center Manager (or Assistant Manager as applicable) for operational guidance and under the supervision of the Center Physician for medical issues. Ideally, the Medical Support Specialist will be familiar with regulations of the plasma collection industry and/or a manufacturing environment. The Medical Support Specialist follows guidance provided by BioLife Medical Affairs and provides center level support of environmental, health and safety (EHS).

This position will be based out of our brand new plasma facility in San Marcos, CA opening November 2021!
English/Spanish bilingual skills are a big plus.

ACCOUNTABILITIES

Donor Eligibility (85%)

Determine donor eligibility accurately and in a timely manner, to include, proper management of informed consent, AIDS education and confidential self-exclusion, medical history interview and acceptance requirements, physical examination, blood testing, and reviewing Serological Protein Electrophoresis (SPE) as required.

Evaluate and manage donor reaction(s), which occurs at the facility as outlined in the SOPs. Follow applicable SOPs for medical emergencies including the execution of Center Physician's standing orders and donor transport to emergency care facilities.

Manage donor deferral; reviews test results and notify donors of unsuitable test results per applicable SOPs. Initiation and investigation of Post Donation Information (PDI).

Refer to the Center Physician or Medical Affairs (as applicable) when in need of providing unacceptable findings to donors, problem solving, or guidance concerning medical or technical issues, including donor safety and eligibility.

Demonstrate continued competency in the performance of job responsibilities and complete periodic assessment with the Center Physician per applicable SOPs.

Assist the EHS program as required per SOPs or as requested by the EHS Manager (5%)

Conduct pre-placement evaluation of new hires to include assessment of medical history questionnaire.

Support the Hepatitis B and Seasonal Flu vaccination programs for employees as applicable.

Maintain applicable employee medical records.

Member of EHS site committee and assist in training of employees, as required.

Manage employee incidents and determine whether further evaluation is required by occupational health/ER.
Refer to EHS guidance regarding employee incidents.
Administer first aid to employees as needed.
Act as Pandemic Coordinator when authorized by EHS.
Supports investigations associated with pandemic threats within local community as indicated by EHS or Medical Affairs.

May perform all required duties in the area of Medical History (including, but not limited to): (10%)

Greet donors as they enter and exit the donor floor.
Take and record donor pulse, blood pressure, and temperature measures and monitor electronic donor questionnaire system.
Perform finger stick, test sample, and record other donor measures to include hematocrit, total protein and weight.
Enter donor information into the Donor Information System (DIS).

Qualifications/Minimum Requirements

DIMENSIONS AND ASPECTS

Technical/Functional (Line) Expertise:

Currently licensed or certified in the state where duties will be assigned: Registered Nurse (RN), Nurse Practitioner (NP), Physician Assistant (PA).
Current Cardiopulmonary Resuscitation (CPR) and AED certification required
Fulfillment of state requirements (in state of licensure) for basic IV therapy
Able to satisfactorily complete the FDA approved training requirements for BioLife Medical Support Specialist
Minimum of two years in a clinical or hospital setting preferred
Effective communication skills
Detail-oriented
Customer service oriented
Basic computer skills
Willingness to work with other Center Medical Team members to ensure coverage of all operating hours

Leadership:

Integrity
Fairness
Honesty
Perseverance
Putting the patient at the center
Building trust with society
Reinforcing our reputation
Developing the business
Effective coaching and counseling skills.

Decision-making and Autonomy:

Routinely makes decisions determining donor eligibility.
Seeks guidance from Center Physician and Center Management (including Quality) for medium to high impact decisions and urgent matters.
Regularly advises and consults with donors/customers (External)
Coordinates with Center Management team and Quality to ensure successful operation standards are met (Internal)

Interaction:

Responsible for providing exceptional customer service to donors (external) and fellow employees (internal)
Attend staff meetings and other team meetings as required.
Ability to multi-task and work as a team player.
Attention to detail and ability to work independently
Effective coaching and counseling skills.

Innovation:

Coordinates will all other center roles to effectively problem solve, ensure safety of staff and donors, and provide an exceptional customer experience.

Supports the center management team in identifying operational opportunities for continuous improvement, initiating changes to center processes as needed, through use of company approved procedures (including but not limited to 5S, Value Stream Mapping and Kaizen).

Complexity:

Maintain general cleanliness of work area and assist other work areas as needed to ensure a clean and professional environment.

Willingness to travel preferred. (less than 10%)

EDUCATION, BEHAVIOURAL COMPETENCIES AND SKILLS:

Essential: Bachelor's Degree, or equivalent graduate of a recognized educational nursing program.

Desired: Minimum of two years in a clinical or hospital setting preferred

ADDITIONAL INFORMATION

FLSA Classification (US) - Non-Exempt

Other duties and responsibilities as assigned.

Work Hours

40

Compensation

Hourly

Pay Rate

\$43.00

Interested Candidates Submit Application To:

Name

Brian Stokes

Email

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Website

<http://www.bioliifeplasma.com>

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Job Announcement Closing Date:

11/30/2021