

# Palomar College Library Accessibility

## What Palomar College Library Users Can Expect

To help ensure all Palomar College Library users have equal or equivalent access to information available to them,<sup>1</sup> we strive to purchase, license, and provide access to content and services that complies with accessibility laws and standards as outlined in:

- [Section 508 of the Rehabilitation Act of 1973](#)
- [Americans with Disabilities Act \(1990\)](#)
- [Web Content Accessibility Guidelines \(WCAG\) 2.0+](#)
- Palomar College Board Policies & Administrative Procedures
  - [BP 3410](#) Nondiscrimination
  - [BP 3440](#), [AP 3440](#), and [BP 3580](#) Service Animals, Animals on Campus
  - [BP 3720](#) and [AP 3720](#) Computer & Network Use
  - [BP 3725](#) and [AP 3725](#) Information Communications Technology Accessibility, and Accessibility of Electronic and Information). Technology Acceptable Use
  - [BP 4040](#) and [AP 4040](#) Library and Other Instructional Support Services

## How we do this

1. If you walk in or call the library during [hours of operation](#), we will help you:

- find and use library resources for any assignment
- get books or other items from the library shelves for you to pick up at any of Palomar's libraries (you tell us which).
- use a library computers
- print a document from a library computer
- reserve a study room (San Marcos and Rancho Bernardo libraries only)
- get answers to other questions

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<sup>1</sup> As the resource laboratory for Palomar College instructional programs ([AP 4040](#)), some resources and services may not be available to community members who are not students or employees. If you have further questions about which library resources are available to you, please contact a Palomar Librarian.

2. You can obtain real-time library assistance online, 24 hours a day using our chat-with-a-librarian service through the [library's website](#).
3. Library Databases
  - a. Library databases and other online information sources are available through the [Library website](#). A Palomar Librarian will help users find information in a way that works best for them.<sup>2</sup>
  - b. Students who use assistive technology and are eligible for disability-related services and accommodations may contact or visit Palomar's [Access Technology Center](#) for support obtaining information from library databases in a way that works best for them.
4. Assistive Technology
  - a. Library computers available for student use have Windows 10 operating system ([click here for Windows 10 accessibility features](#)), JAWS, ZoomText, FSReader, and Kurzweil.
  - b. Headphones.
  - c. [Mobile App for BLV persons to navigate Palomar College campus and spaces](#)
  - d. Students who use assistive technology and are eligible for disability-related services and accommodations may contact or visit Palomar's [Access Technology Center](#) for support obtaining library information in a way that works best for them.
5. Study Space
  - a. Sound-minimizing individual study "pods".
  - b. DSPS workstation with height adjustable desk (San Marcos only)

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<sup>2</sup> The Library licenses its databases from non-Palomar third-party vendors. Most vendors provide documentation (such as a [Voluntary Product Accessibility Template](#) or accessibility statement) that details their product's accessibility levels and conformance. Upon request, a Palomar Librarian will help users locate a database's accessibility documentation.

6. Printing, copying, scanning – if you need assistance, Library staff will help you upon request.

## How to Contact Us

- On site at any Palomar Library during hours of operation.
- Email us: [library@palomar.edu](mailto:library@palomar.edu)
- 24/7 Live Chat With a Librarian
- Call us at (760) 744-1150 and one of these extensions to speak with a Reference Librarian:
  - General questions (all libraries): ext. 2614
  - San Marcos Campus: ext. 2616
  - Escondido Center: ext. 8229
  - Fallbrook Center: ext. 8670
  - Rancho Bernardo Center: ext. 6617