

Application Installation

Before this option can be setup, you must have your authenticator installed on your device. You can download the Microsoft, Duo, or Google Authenticator from your devices' supported software libraries:

- [AppStore](#) (Apple Devices)
- [Play Store](#) (Android Devices)

Once you have installed your preferred authenticator you can move on to the next step.

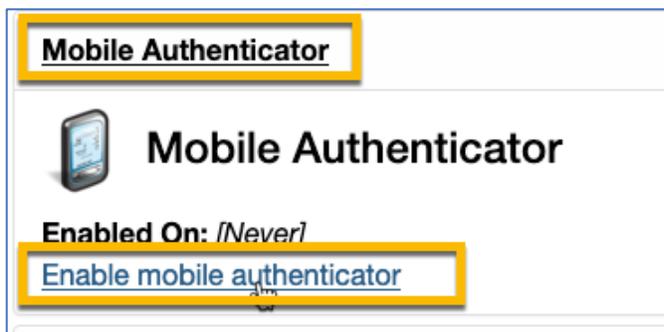
Mobile Authenticator Enrollment

To Start Configuring MFA (Multi-Factor Authentication) click the following link and a new tab will open for the Portal Guard Management Page (<https://idmpg.palomar.edu>)

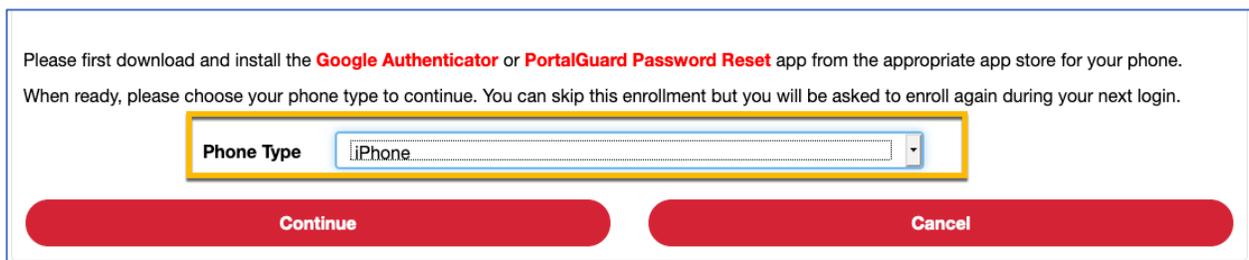
Once you are logged in, click on your username in the top right, then click "Edit Profile"



You will be provided with a menu of options, click on the option "Mobile Authenticator" and then choose "Enable mobile authenticator."



Choose your phone type from the drop-down menu and click Continue



Open your authenticator app on your device and click the "+" sign in the top right and choose to "Scan Barcode" in which you will point your device's camera at the QR code

MFA - Setting up a Mobile Authenticator OTP

in the picture. Now that Palomar College is added it will require you to authenticate using the authenticator app. If you're using Microsoft Authenticator, two digits will be displayed on your workstation and you'll get a notification on your phone to approve the sign in. For Google and Duo, you will need to input the six-digit OTP in the "One Time Passcode field and click Continue.

1) Please use mobile app to scan the QR code below.

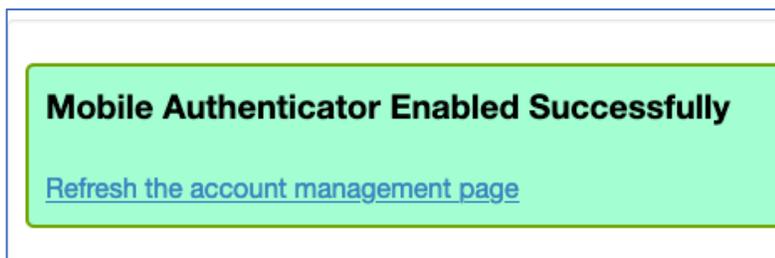


2) Now enter the OTP it generates in the field below to finish enrollment.

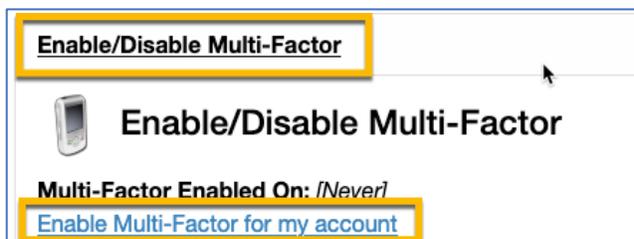
One Time Passcode

[Continue](#) [Cancel](#)

Your Mobile Authenticator has now been enabled and is ready to use.



Click on "Enable/Disable Multi-Factor" to expand the section and choose "Enable Multi-Factor for my account."



You will be prompted to confirm your choice. Click on OK

MFA - Setting up a Mobile Authenticator OTP

Are you sure you want to enable Multi-Factor authentication for your account?
It is much more secure and you will be prompted to login to this website with a username, password and One Time Passcode (OTP).

Cancel OK

Now you can proceed with configuring your OTP (One Time Passcode) Delivery Methods

You will be provided with a menu of options, click on the option "Mobile Authenticator"

You can click "Refresh the account management page" to return and change your OTP Method to Mobile Authenticator.

OTP Delivery Methods

Default OTP Methods

| Action | Method | Modify |
|---------------|---------|--------|
| Website Login | Phone | Change |
| VPN/RADIUS | YubiKey | Change |

Please choose the default One Time Passcode (OTP) method for **website login**.

OTP Method: Mobile Authenticator

Continue Cancel