Application Installation

Before this OTP option can be setup, you must have Google Authenticator installed on your device. You can download Google Authenticator from your devices' supported software libraries:

- AppStore (Apple Devices)
- <u>Play Store</u> (Android Devices)

Once you have installed Google Authenticator you can move on to the next step.

Mobile Authenticator Enrollment

To Start Configuring MFA (Multi-Factor Authentication) click the following link and a new tab will open for the Portal Guard Management Page (<u>https://idmpg.palomar.edu</u>)

Once you are logged in, click on your username in the top right, then click "Edit Profile"



You will be provided with a menu of options, click on the option "Mobile Authenticator" and then choose "Enable mobile authenticator."

Mobile Authenticator					
Mobile Authenticator					
Enabled On: [Never]					
Enable mobile authenticator					

Choose your phone type from the drop-down menu and click Continue

Please first download and install the Google Authenticator or PortalGuard Password Reset app from the appropriate app store for your phone. When ready, please choose your phone type to continue. You can skip this enrollment but you will be asked to enroll again during your next login.							
	Phone Type	iPhone					
Continue		Cano	cel				

Open the Google Authenticator app on your device and click the "+" sign in the top right and it will ask you to "Scan Barcode" in which you will point your device's camera at the QR code

in the picture. Now that Palomar College is added as an option to your device, input the sixdigit OTP in the "One Time Passcode field and click Continue.

1) Please use mobile app to scan the QR code below.						
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2) Now enter the OTP it generates in the field below to finish enrollment.						
One Time Passcode						
Continue Cancel						

Your Mobile Authenticator has now been enabled and is ready to use.



Click on "Enable/Disable Multi-Factor" to expand the section and choose "Enable Multi-Factor for my account."



You will be prompted to confirm your choice. Click on OK

Are you sure you want to enable Multi-Factor authentication for your ac	count?			
It is much more secure and you will be prompted to login to this website with a username, password and One Time Passcode (OTP).				
•	Cancel OK			

Now you can proceed with configuring your OTP (One Time Passcode) Delivery Methods

You will be provided with a menu of options, click on the option "Mobile Authenticator"

You can click "Refresh the account management page" to return and change your OTP Method to Mobile Authenticator.

CTP Delivery Methods						
Default OTP Methods						
Action	Method	Modify				
Website Login	Phone	Change				
VPN/RADIUS	YubiKey	Change				
Please choose the default One Time Passcode (OTP) thod for website login. OTP Method Mobile Authenticator						
Continue Cancel						