



Student Support and Equity Survey Report 2023

Institutional Research and Planning
Palomar College

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Introduction

The purpose of this study was to provide information that might be useful in Palomar College's efforts to reduce inequity experienced by student populations. This report gives focus to students' sense of belonging at Palomar College, which was identified as an important factor in addressing inequities in the course of developing the college's Student Equity Plan. The students' perceptions of belongingness and support were examined for variations by race and ethnicity, gender, unit load, and time of attendance. The report provides a description of the data, a presentation of the results, and a brief summary.

Data

The data came from an online survey of Palomar students in the Fall 2023 term, as well as Palomar student records. The survey items were part of a larger data collection effort, the Fall Student Survey, aimed at gathering student input in various areas. The Student Support and Equity questionnaire items can be found in Appendix A. The survey was launched just after the midpoint of the fall semester (October 19, 2023), and was fielded through November 20, 2023. An email with a link to the survey was sent to all students with a valid email address, with up to four reminders to nonrespondents. A total of 701 students completed the survey.

Results

Demographics

Demographic characteristics of the respondents are displayed in Tables 1 through 4. The survey respondents overrepresented females and full-time students relative to the overall student population. Additionally, white students were overrepresented by about 5 percentage points, while Hispanic students were underrepresented by the same amount.

| Race & Ethnicity | Number | Percent |
|------------------------|--------|---------|
| Asian | 34 | 4.91 |
| Black/African American | 18 | 2.60 |
| Filipino | 16 | 2.31 |
| Hispanic | 321 | 46.39 |
| Pacific Islander | 4 | 0.58 |
| White | 249 | 35.98 |
| Multi Ethnic | 44 | 6.36 |
| Unknown | 6 | 0.87 |
| Total | 692 | 100.00 |

| Student Gender | Number | Percent |
|----------------|--------|---------|
| Female | 425 | 62.96 |
| Male | 244 | 36.15 |
| Non-binary | 6 | 0.89 |
| Total | 675 | 100.00 |

| Course Unit Load | Number | Percent |
|------------------------------|--------|---------|
| Light (0 to <6) | 127 | 18.35 |
| Medium (6 to < 12) | 204 | 29.48 |
| Full Time (12 or More Units) | 361 | 52.17 |
| Total | 692 | 100.00 |

| Time of Attendance | Number | Percent |
|--------------------|--------|---------|
| Day | 469 | 67.87 |
| Day and Evening | 192 | 27.79 |
| Evening | 30 | 4.34 |
| Total | 691 | 100.00 |

Perception of Support, Belonging, and Being Valued

Respondents were asked about their sense of support and belonging. Specifically, they reported the extent to which they felt supported by faculty, connected to the college, belong at the college, and valued by the college. Their responses are summarized in Table 5, which shows that students responded to all of these items positively. Most (71.1%) students felt supported by faculty and two thirds (67.7%) thought that Palomar is the right place for the student.

| | Not at all | A little bit | Some | A lot | Completely | Total |
|---|------------|--------------|--------------|--------------|--------------|---------------|
| Feel Supported by Faculty | 14 2.1% | 36 5.3% | 146 21.5% | 272 40.1% | 210 31.0% | 678 100.0% |
| Feel Connected to the College | 66 9.6% | 150 21.8% | 234 34.0% | 161 23.4% | 77 11.2% | 688 100.0% |
| Palomar is the Right Place for the Student | 12 1.8% | 49 7.3% | 156 23.2% | 207 30.8% | 247 36.8% | 671 100.0% |
| Student Belongs at Palomar | 28 4.1% | 72 10.7% | 200 29.6% | 218 32.3% | 157 23.3% | 675 100.0% |
| Student Believes they are Valued at Palomar | 37 5.6% | 85 13.0% | 211 32.2% | 190 29.0% | 132 20.2% | 655 100.0% |

All five of these items reflecting feelings of support and belonging were intercorrelated, so a Sense-of-Belonging scale was constructed from these items that yielded a reliability (Cronbach’s alpha) of 0.88. The scale ranged from 1 to five, with higher numbers indicating a greater sense of belonging. As shown in Table 6, the scale had a mean of 3.58, which did not vary by race and ethnicity, gender, unit load, time of attendance, or LGBTQ status. Sense of Belonging was associated with age, as indicated in Table 7. That is, the higher the student’s age, the greater their sense of belonging.

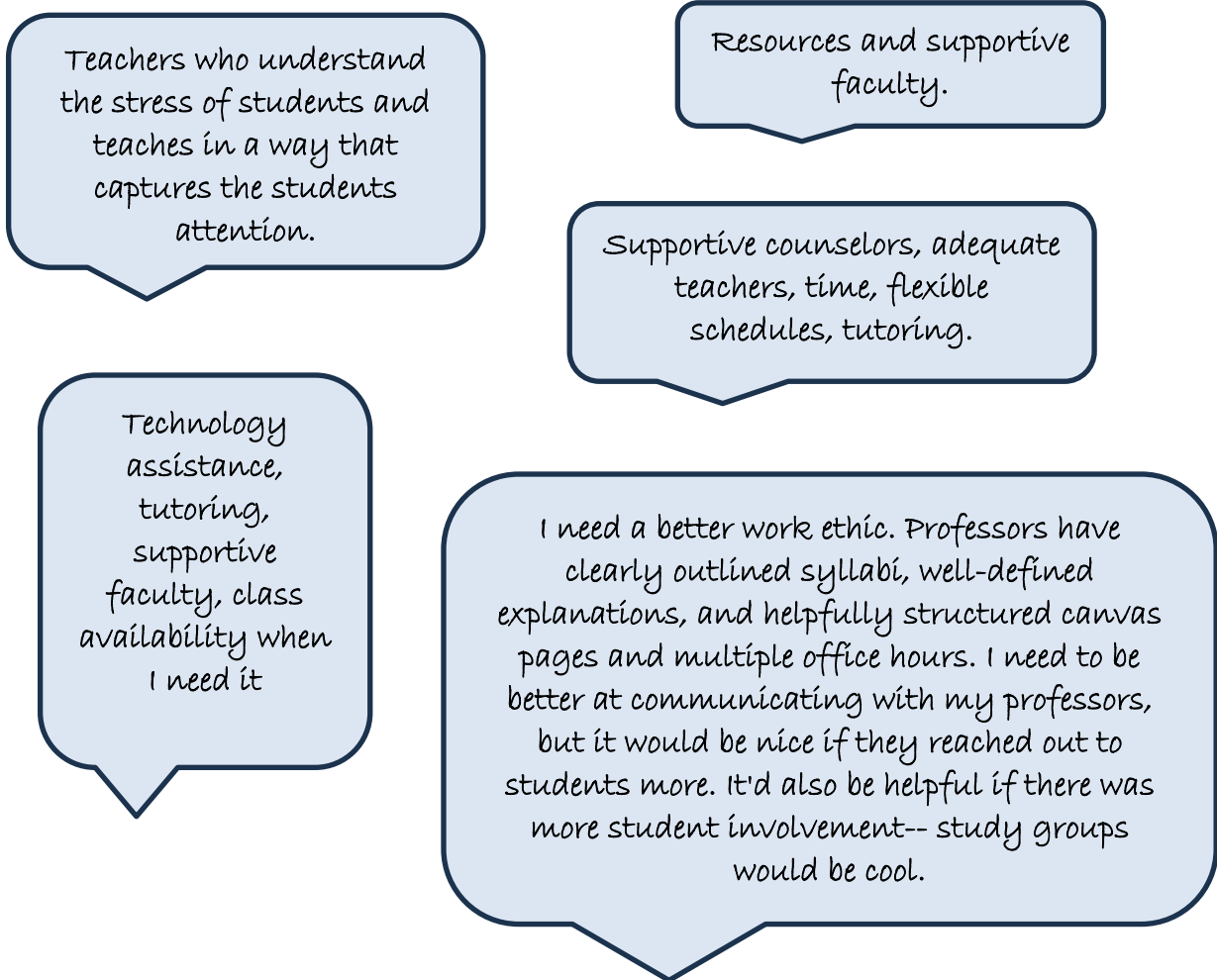
| Table 6. Student's Sense of Belonging at Palomar | | | |
|---|---------|---------|------|
| N | Minimum | Maximum | Mean |
| 691 | 1 | 5 | 3.58 |

| Table 7. Correlation between Student's Sense of Belonging and Age | |
|--|-------|
| Pearson Correlation | 0.213 |
| N | 683 |

While the belongingness scale was unqualified by these demographics, it was positively associated with Course Success. In order to examine the relationships among a Sense of Belonging and Course Success, a logistic regression was used with Course Success predicted from (a) Sense of Belonging as well as indicators for (b) Asian, Filipino, or Pacific Islander, (c) Black or African American, and (d) Hispanic. This model fit well (chi square = 14.95) and yielded an odds ratio greater than 1.0 (1.31) for Sense of Belonging, the only significant predictor of Course Success in the model. That is, the greater the student’s sense of belonging, the higher their likelihood of success in their courses.

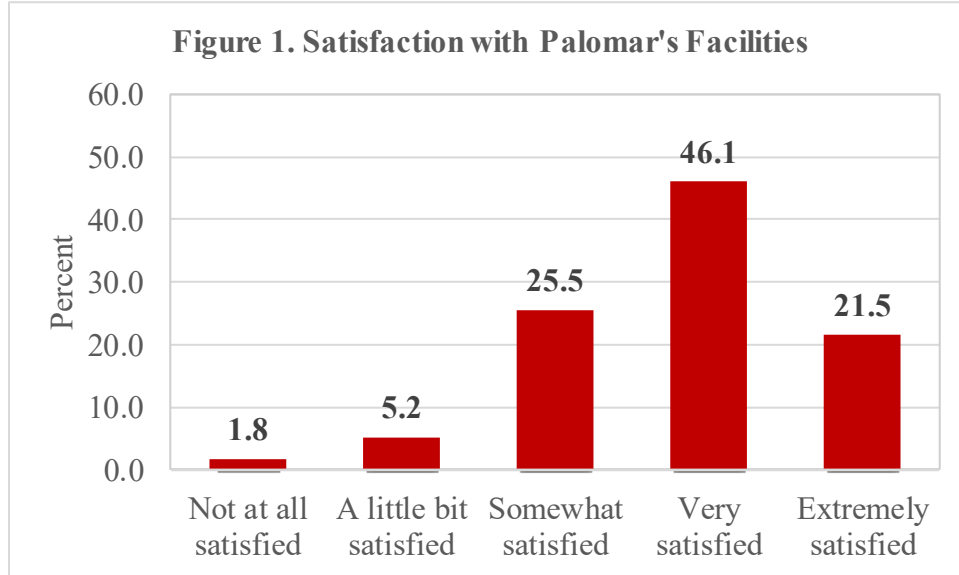
Needs

Respondents were asked “What do you need to be successful in college?” Responses focused on institutional characteristics like quality faculty and staff, resources, supportiveness, academic support, and class availability and schedules. Students also frequently mentioned their own mindset or attitude. The complete set of responses are found in Appendix B.



Facilities

Students were asked about their satisfaction with the facilities at Palomar. Figure 1 illustrates a high level of student satisfaction with Palomar facilities. Two thirds (67.5%) of the students indicated that they were very or extremely satisfied.



Summary

In the development process of the Student Equity Plan for Palomar College the student's sense of belonging was identified as an important element of moving the college toward student equity. This study was intended to provide information about the students' sense of belonging relevant to Palomar College's efforts to reduce inequity experienced by student populations. The data for this study came from the Fall Student Survey, administered in the Fall 2023 semester.

Students generally expressed that they felt supported, connected, and valued at Palomar, and particularly reported feeling supported by faculty and that Palomar is the right place for the student. Students' perceptions of belongingness and support did not vary by race and ethnicity, gender, unit load, and time of attendance. Belongingness was, however, a positive predictor of course success.

Appendix A – Questionnaire Text

Student Support & Equity

S1. Do you feel supported by the faculty you interact with?

- Yes
- No

- Don't know

S2. Would you say that you feel connected to the college?

- Completely
- Mostly
- Somewhat
- Not at all

- Don't know

S3. Would you say that Palomar is the right place for you?

- Completely
- Mostly
- Somewhat
- Not at all

- Don't know

S4. How much would you say that you belong at Palomar?

- Completely
- Mostly
- Somewhat
- Not at all

- Don't know

S5. How much do you think that you are valued at Palomar?

- Completely
- Mostly
- Somewhat
- Not at all

- Don't know

S6. What do you need to be successful in college?

S7. How satisfied are you with the facilities provided by the college?

- a. Not at all satisfied
- b. A little bit satisfied
- c. Somewhat satisfied
- d. Very satisfied
- e. Extremely satisfied

Appendix B – What Students Need to be Successful

| Appendix B. Student's Needs to Be Successful in College for 2023 |
|--|
| - |
| - Supportive professors - Easy-access resources |
| . |
| 1 on 1 "if" I have doubts, I love learning with my professors, so far so good. |
| 1. Accessible, caring, knowledgeable professors 2. uniform level of knowledge of the counselors |
| A clear and easy to understand college website where I can easily access information about my classes. |
| A community of people who look like me. To be surrounded by those trying to better themselves and educate in the way that I am. I also need a teacher who actually engages with me and makes sure that I feel seen and heard, it's not always the best feeling when teachers are dismissive and cold, or only tend to the white students. |
| a computer a few thousand dollars and just to be motivated |
| A food court that stays open longer. |
| A food truck near building T for evening and all day classes |
| A friendly and supportive atmosphere, including but not limited to instructors who are passionate about what they teach and students who are humble and just as excited to be there. |
| A good mind set. |
| A good place to do my work. |
| A good plan which I went over my counselor already. |
| A good support system |
| A good teaching method and understanding of DRC students |
| A good work ethic. Not all classes are a walk in the park and you need to be focused academically in order to find success in classes. The people that are in your classes be there to learn and grow, not to mess around or ruin the academic experience for others, which I would say is held pretty well in most classes I have taken at Palomar. |
| A healthy, positive, efficient mindset and set habits/ethic |
| A lot of the online instructors are terrible! Students need teachers that give feedback to their assignments and grade them in a timely order. There are a few instructors that return your grades 4-5 weeks into the semester. Students need to know where they stand in the class on a weekly basis |

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

| |
|---|
| A more collaborative and human interactive environment |
| A new computer - more interaction with the teachers |
| A patient professor. I have all As in 3 classes and a C- in my English class. My professor is very rude and not very good at explaining. I used to think I wasn't trying hard enough or just dumb for getting a such low grades in this class. But I now realize it's the professor that doesn't care to get on a personal level to help us students. We ask questions but he responds with sarcastic remarks. |
| A plan |
| A positive mindset will help you to be successful in college. |
| A relaxing environment |
| A research internship to get experienced in the field |
| A support system [Rising scholars, CalWORKS, Drc, eops, care, etc] |
| A TIME MACHINE AND WATERWHEEL. |
| A video game space for students to take turns to destress, or community events for classes to participate. By community events I mean esports where students make teams and go against each other. |
| A well-managed schedule. |
| Above all, the tenacity and motivation to work hard despite difficulty. |
| Academic support |
| Academic Support |
| Academic support, finical aid, emotional & behavioral support |
| Access to internet, printing, and tutoring. |
| Access to more rare experiences in certain fields of study. |
| Access to more things going on at campus. I have been here for a semester and I still don't know a lot about campus or faculty. I wish that there were more like announcements about things going on at campus so I could better feel more connected. |
| Access to tutoring |
| Accessible classes, either online options for some or times that work for someone working full-time |
| Advice |
| an increase in the number of cft courses offered in the evening or Saturdays |
| An open perspective and room to learn new ideas. |
| An updated transcript, my incoming credits have been in the office for over 4 months and I still dont have my unoffical transcripts updated to see what classes I need, so I am taking classes that I dont even know if I need or not. This college is a joke, I have never seen anything close to this! I have one more semester left to finish my degree and I will not be advising anyone to come to this college. |
| Another o Chen class, there only one for next fall and it got full on the first day |
| antidepressants, wifi |

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

Aprender 100% ingles

As a part of Rising Scholars, I feel like I have huge support here at Palomar and that I am very successful so far.

As an ESL student, the teachers are perfect [friendly, good methodology of teaching].

As an older adult student, success at college is mostly up tome and my commitment

Assignments to have at least a week to be completed.

Assistance

Associates degree

At the moment I do not need anything

Basic needs, housing, accessibility from the institution as a whole

Be prepared and be responsible

Being able to pass my class but my Psychology Teacher Professor [NAME REDACTED] is making it so difficult and I do not understand the grading system for this class. I would never take any class with him EVER. He also likes to break the class into two by the A vs C students. Who does that?

Being successful means a great deal to me personally and for the future professionally. It is similar to building a foundation. Academic success is rewarding and I might be able to channel all that I learn here toward encouraging and helping someone else. Getting positive direction and having positive interactions with staff and peers is helpful. Listening to other students helps. Preparing and pacing helps. Getting through mistakes and not giving up when material gets tough by reaching out helps also.

Besides pointing out what students do not do well, teachers need to specifically note what students need to improve in their accounts in Canvas. Should not just be discussed afterward, and in fact, afterward the teacher no longer remembers 100% of what was evaluated in that student's essay/test/exam. I think it's a way to help students understand more about what they're not good at and even though they don't have many opportunities to talk much with teachers, they can still improve through the assessment section in their Canvas account. For ESL students, most of us first time learn English in Palomar, and we don't know clearly how to use what format, font, size, or essay structures. So our first essay, the teacher should have a short guide for students about that. We didn't know about that, so we didn't do well and got a bad score. For essays, the teacher should teach students the structures in an essay, so students will know how to go with that. The teacher only taught in general for an essay but when they checked and it graded, they always pointed out things students didn't know, such as how to separate paragraphs and how long and short paragraphs are appropriate for the essay. And a lot of students want to keep studying in Palomar but they don't know what major or how to make an appointment for a consultation. School should have a major list and which branch we can study that major.

Better - faster - food in the cafeteria.

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

Better access to information. It's incredibly difficult to schedule an appointment with the transfer center and what needs to be done isn't always clear. The times I have tried to schedule, I feel as if I get rebuffed and directed towards using Zoom for everything. I work via digital meetings all day and I know that people, myself included, have issues with NOT multitasking and paying attention to what's being said.

Better clubs, more financial aid opportunities, more well rounded and kind staff.

Better counselors. I've had two appointments in the last two semesters and none of them have been that helpful.

Better counselors/counseling department

Better guidance from counseling services. I am a first gen student and whenever I reach out for help on how to move forward from my current state as a student, which is poor with a 1.6 gpa, I am discouraged by counseling and receive no guidance on how to repair my transcript or shown any resources that could help support a working student such as myself.

Better help from counselors about transferring and correctly picking my classes

better resources to help us stay in school as we commute from far places.

Better teachers. Mr. [NAME REDACTED] needs to be audited.

Better tutoring services

big knowledge, high GPA

book money and supplies

Book vouchers for buying my books and Wi-Fi hot spots

Can't think of anything, I'm satisfied. Private showers in the locker room would be nice, lol
cheaper books or ebooks

Clear communication and available, informed and helpful counselors.

Clear layout of the classes I need to take for the degree I am taking

Commitment, patience, and trying your best.

communication and connections. and putting the effort.

Community support, easy contact, availability, knowledgeable personnel, tutoring options
Community.

Competent professors and classes that are suitable for me.

Complete all of the assignments, show-up to class on time and ask for help if needed

Computer access, time management, good professors.

Computer, headphones, and a place to do homework

Consistency

Consistency and dedication

continue to assist my class

counseling

Counseling services, financial aid services, tutoring services, instructors who put students' educations first

Counselors that are well informed and can help make things simple for students

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

Counselors that can provide be with the information needed to transfer and succeed at Palomar. Also, resources such as tutoring that is already provided in Palomar for those that need more help.

Counselors who can respond quicker, plan better with students. Listen a d be knowledgeable.

Courses that are a bit tailored towards me I think. I need a math course that I can actually wrap my head around.

Courses to be more available for working students at night. There are many courses that are available but I have ran into a dilemma every semester where I put off taking a class because it is only available in the morning and it has hindered me from completing my major. One more thing, I understand that financial aid and counseling office are different departments but when a question requires the two to communicate or have information they don't have it or will say refer to the other and when I do they tell me the same so I end up going back and forth, so it is confusing.

Currently, I do not need anything to be successful in college.

Daycare assistance.

Decent tools/equipment [Computers, utilities etc.], tutors/professors that can communicate with students well and flexible time

Directed to the right people when needed.

Discipline

Discipline and time management skills.

Don't know

DRC

Drive and finances

Easier access to counseling services for class selection.

Easier access to counseling with a better understanding of my situation, either through the ability to provide more detailed reasons for scheduling an appointment or a better record of discussions during the appointment.

Easier access to counselors would be helpful

Easier and faster access to counseling. Follow-up and check ins from counselors .

Easily accessible resources, support from staff

Easy access to textbooks.

encouragement from professors

Enthusiastic teachers that are willing to help and interact with their students.

establish better habits

Everything I need has already been provided by facility and myself.

Everything that I need seems to already be available at Palomar College. Helpful student services and plenty of resources to name a couple.

Facilities with open lab time.

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

Faculty that is willing to work and compromise with students around different situations. Of course the other way around as well.

Feedback from professors, clear and concise communication.

Financial Aid

Financial aid and teachers who are supportive.

Financial aid, access to resources, supportive faculty

Financial assistance

Financial assistance, peer communication, peer guidance, community interaction, stronger faculty feedback. Sometimes I feel like I'm not good enough at my craft, and that I'm unwanted.

Financial Assisting, Counseling Assisting, Supportive Staff [which most of the time I have encountered wonderful people]

Financial support

Financial support and medical support (insurance options*). I am a pre-medical student for Physician Assistant studies and currently completing stem pre-requisites at Palomar College. I work as a medical scribe and make \$16.50/hour. This job benefits me because I am able to be exposed to the emergency department as well as being able to gain clinical hours in order to qualify for Masters of Physician Assistant programs. However, living in expensive Southern California makes it difficult to self-pay or find insurance I qualify for to have basic needs met. I wish I was able to take care of: flu shots, annuals (tests if needed), and take preventative measures for my health. I would also like to be prepared if an emergency situation occurs. This is why I would like help in a way of insurance options or a student stipend on where I can take care of my health as a dedicated student at this institution.

Financial support, academic counseling and advising, tutoring, free time.

Financial Aid and grants and money trying to go to school and work full time kills me. Bill rent gas and I feel that some teachers are teaching a subject and makes up read too much from the book and that just takes up time

finish my classes on time before the semester ends and always stay in task

Firm, clear and consistent boundaries and expectations from teachers.

First in my family to go to college

Firstly financial aid assistance both federal and county, housing, transportation, resources, and employment.

Flexibility

Flexible class times, more online English classes.

focus, energy, and motivation

for instructors to respond to emails

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

| |
|--|
| For y'all to be less rigid conservative [EXPLETIVE REDACTED] |
| free/cheaper food |
| Friends, money and good mental health |
| Fully online system since I am 400 miles away. |
| Get good grades and get support by teachers and staff |
| Get the classes and experience I need to achieve my goals to be a graphic designer. I want to attend the classes that relates to art. |
| Good communication between students and professors. |
| good communication with staff/faculty, flexibility, financial aid resources,, good class selection |
| Good counseling, and always be informed of opportunities, help create a path. |
| Good counselors. I've had horrible experiences with all of them except for one. I'm in the ASL ITP and none of the counselors are knowledgeable about it except for one who has been absolutely amazing. |
| Good environment and lots of oppurtunity. |
| Good faculty |
| Good GPA |
| good grades |
| Good grades |
| good grades, free time |
| Good grades, good note taking skills, and good professors. |
| Good instructors in each subject that are approachable. Good grades to get into the nursing program. |
| Good professors and a good work ethic |
| good professors and staff |
| Good Professors who actually care about their students succeeding and helping them. |
| Good professors who are capable with online resources such as Canvas. |
| good resources and instructions |
| Good schedule, good professors, good tutoring, good community, good food |
| good score and lots of friends |
| Good staff and professors |
| good study habits |
| good support systems and counciliers who are more informed about how classes work and what forms students need to use |
| Good teacher And loving support like family |
| Good teachers and available classes |
| Good teachers who don't waste time or over complicate curriculum |
| Good teachers with real world experience and materials/tools available to me. |

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

Good teachers, clear instructions on Canvas, feeling safe on Canvas. Cleat communication from the college on events.

good teaching and good computer systems of support

Good tutors, good food, and good friends, though a good teacher doesn't hurt either.

Good work ethic, creativity, ability to be flexible with schedules and classes, good communication skills, a desire to do your best.

Good work ethic. Preferably small class sizes.

Graduate. And work hard.

grants for books

Guidance and support

Guide from counselors on what classes to take and how to transfer and what to expect in higher divison courses.

Hablar y entender mejor el inglés

Hands on learning that can demonstrate the purpose of whatever I am learning and be beneficial to me

Have been experiencing some financial and emotional challenges. My job search has been nearly 8 months with nothing. I am only able to work remotely due to a disability. It's a bummer that there are no remote positions available from the school.

Have counselors be more available

Help understanding the best path and actions to be taken for my future career goals. Help understanding nomenclature and processes used by colleges. Flexibility and understanding from professors, which I have found by almost all. To do better some resources for stopping procrastinating as well as better time management would help.

help with courses, especially math

Help with home wifi or hotspot

Helpful professors

Helpful professors which there is a lot of them at Palomar college

Honestly, financial aid

Hopefully more instructors could offer the FREE textbooks

I already have an advanced degree and I'm taking classes for self learning and enjoyment. I am happy taking classes online because I can work full time and study at my own pace. I don't really need anything at this time to be successful.

I already have my degree and am auditing. I am aware of many support services.

I am a DRC student and every quarter I have to fight and blow up poor [NAME REDACTED]'s phone regarding the lack of care and consideration that the instructors there care about students like me and my success in furthering my academic career. Most do not care at all or take in to consideration that there are some truly handicapped people out here who need a chance...

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

I am an older student and I work a full-time job; I would like the college to offer more online classes.

I am retired and taking only a ceramics course

I am taking online classes, and my experience has been great so far. The students and teachers have been so helpful and supportive.

I am the only one who wears a respirator mask. Other students make fun of me. I feel unsupported by Palomar for removing the requirement for everyone to wear masks.

I believe one's desire to learn and a resilience to failure is what someone needs to be successful in college.

I don't know

I feel like good access to internet and the bookstore are things I need to be successful which the college already provides.

I feel like I need to be in a comfortable environment with teachers and staff who are easy to reach.

I feel like I need to be more interacted with groups and clubs

I feel like something that makes me more successful in college. Was that the staff we're very welcoming and attentive to most students.

I feel like that it's unfair for the student who have classes at night don't have the same opportunity to as the students at night. For instance I have two class on Tuesday that I have the stay all day at the college, one at 2:30 to 5:35 and second from 6 p.m. to 9:10p.m. Around the time I leave from my first class I am occasionally hungry and but unfortunately the food store closes at 4 p.m., I wouldn't have anything to eat until I leave from my second class that ends at 9:10 pm. I would appreciate it if you could have a night staff that convenient for the student that come out of class around night time

I feel successful.

I have a laptop I received from the college. Keeping student technology current is really important! It would help to have the tablet because I would use that more in the math I'm studying. I need a little more roadmap planning with the counseling department but it's not very easy to keep in touch with them. The appointment system online doesn't work and if I miss a call they don't try to reschedule with me, so the connection is difficult to establish. And as far as connecting with the students, I like my place on the fringe as an adult learner, and I'm comfortable with the level of interaction I have with my classmates.

I have been managing my time wisely and if I am confused or have questions I always turn to my teachers and some specific classmates.

I have been trying to be successful when it comes to my classes. For me, if I ever have trouble with work would be to have a tutor.

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

I have been very impressed by my Professors at Palomar. I am an online student and each Professor that I have had has made me feel included in their class. However, I have not been impressed by the academic counselors that I have encountered. They have not been helpful in answering my questions, often seem displeased in my asking for help, and have seemed to put in the bare minimum to assist me.

I have everything I need

I have everything I need to be successful.

I have everything I need.

I have no idea now

I just need to make sure that I am able to get any help I need and find announcements of different services that are offered at the school. Whether it be for financial aid, classes, or any other issues.

I love how i've been treated anywhere i go for help in campus.

I might not know i want to do after college but DRC help me with disability in my future and career in school

I need a better work ethic. Professors have clearly outlined syllabi, well-defined explanations, and helpfully structured canvas pages and multiple office hours. I need to be better at communicating with my professors, but it would be nice if they reached out to students more. It'd also be helpful if there was more student involvement-- study groups would be cool.

I need a good library.

I need a good professor that is effective at teaching the material. I also need my college to be easily accessible and provide study spaces.

I need a lot of guidance.

I need a team to back me up in college

I need better instruction during online lectures.

I need better support and understanding of my majors and the classes in it by the counselors at Palomar.

I need extra help from counseling though the couple of times I got counseling I felt like I wasn't actually told everything I needed to know.

I need help passing my classes to be successful whether it's some kind of resource on campus

I need information that is important to what academic requirements are needed if I want to transfer, rather than hearing back a couple months after than asap.

I need money. Not saying you're not providing financial help or anything I just believe money is the biggest factor.

I need my teachers to grade my assignments in a more timely manner, so I can know what to improve/work on. I have homework ungraded since September 13th. We've had a test since then and I was unable to study past work because I didn't know what I had gotten wrong.

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

I need professors that are willing to help when I ask for it.

I need professors that care about me and my success.

I need professors who are eager to teach and willing to help me out.

I need some accomodations for my disability

I need some communication with the professor.

I need teachers that can successfully teach an online course.

I need the college to have reasonable requirements to graduate. One issue I have run into countless times is a degree program requiring a class that is only available once a year. This class may also have prerequisites that are also only available once a year, this makes graduating in a timely manor next to impossible because I may have to wait 8 months to take one class I need, sometimes before I can continue to later classes.

I need the college to provide courses that they offer degrees for...

I need the STEM Center in the NS building to be open all day Mon-Fri.

I need to be organized and given time to complete my course as we all have to balance work and other things rather than school to take care of but overall, it's working out with my schedule.

I need to be prepared in all classwork, interactive and be willing to ask any questions I have.

I need to be understood by my professors that I have a learning disability that may effect my ways of learning. But when they acknowledged my accomodations I am successful in every semester I take because they help me go around those barriers to be successful in those very courses.

I need to ensure that I have access to food. Re-opening the cafeteria and expanding the food options at Palomar is a great improvement and truly helps all students succeed in their classes. I need effective study spaces. I like the individual study spaces provided in the libraries and the group study rooms. I wish there were study snacks provided by the library though. Expanding the library hours on Fridays would help me study more in the library. I understand that the library closes at 2. Tutoring is a great resource provided by the Math Center and the Tutoring center in the 4th floor of the Rancho Bernardo Campus. All of my professors here so far are great as they want to support students in their academic journey and in their future endeavors. They are a great resource for help with completing assignments and with editing papers.

I need to finish my classes to be able to transfer to a 4 year university.

I need to focus primarily on my academics. As well as slowly adjust to my new schedule. I've been getting the hang of it the last 9 weeks.

I need to have not only financial security, but having tutoring services availabe and having resources such as the library will be key for me to succeed.

I need to stay positive and motivated.

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

I really believe that having a center/resources/ connection in the far north east county of the attendance zone would be crucial. I live between Borrego Springs and Julian. Having connection at the libraries etc would bring greater success to many in the communities besides myself. I drive through approximately 5 Native Nations on my way to the campuses. Your furthest reach east is Escondido and Pala. So many students would have a better future, myself included if you had anything to help the rest of us that are along the hour drive east from those campuses.

I think support mentally and emotionally would help a lot, aside from the academic support. I know lots of students who are struggling emotionally as we continue this transition.

I think that I am already successful, given that Palomar provides all the resources I need, and have competent teachers and staff.

I want to be informed about all programs and aid available at palomar to get all the help and support I can get.

I want to improve my career skills.

I want to know if I'll gain debt if I use my palomar promise checks

I wish more was done to help students placed on Academic Probation since they are the students who need to most help with being successful. Opportunities shouldn't be taken away from them such as being able to join EOPS and TRIO and receiving financial aid. When these opportunities were taken away from me, it brought me a lot of distress and made me think of possibly dropping out. I also dislike the term "probation" because it's a term that is also associated with prisoners. More must be done to help students recover from Academic Probation such as having a program or class they need to enroll in to help them. The only reason I am able to recover from Academic Probation is because one of my teachers recommended me to join DRC. If I wasn't receiving help from DRC, I would be less satisfied with Palomar College and I wouldn't feel that I am being supported.

I wish you could pick specific guidance counselor to talk to.

I would need a better understanding of things and have better access to step-by-step help on things like; registering, help with class work or finding good tutoring help, not waiting months for a counselor appointment, and a better understanding of how the school and the system work. I'm a DRC student who can't just hear a bunch of information and understand it, I need repetition.

I would need to keep up my grades and push myself to be successful and achieve all my goals I want to achieve at Palomar.

I would say more counselor availability, but I understand that they are busy most of the time. I'm having a rough start in my classes, I would like to get an appt. at DRC but I'm really to embarrassed to ask someone. so what I need from Palomar is an appt. with DRC because I do not think I can do College without that help.

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

I'm in the woodworking program, I'm 54, and I already have a bachelors degree in engineering. I'm probably not the best candidate for this survey. I'm taking woodworking to further my business, however, since there's no focus/support on helping entrepreneurs in woodworking and I can't make the income I need for my lifestyle, I'm closing down my business and getting a "real" job.

I'm not sure, but, maybe a fair about college resources?

I'm taking the Digital Imaging program. I love it so muc. In the laboratory we have the best computers, cameras and equipment but I wish I could have a little help to get my own, it is so expensive for me right now. I would like to keep practicing what I've learned so far but I can't.

I'm an atypical student. I'm not working toward a college degree; rather, I'm at Palomar to learn woodworking skills and techniques. My needs are few with respect to typical college student requirements.

I'm not sure at the moment, but I think Palomar is helpful in many ways.

I'm not sure.

Ignore the distractions, and study hard.

In college, in order to be successful, you need to be willing to put in the effort and be willing to work with others.

In order for me to be successful I need professors who are willing to take their time to help teach their students as well as professors who are understanding.

In order to be successful I need time and the proper resources to be able to complete the work I am assigned. I guess it depends on your definition of success.

In order to be successful in college I need good time management, and good resources if I need assistance in things like tutoring.

In person classes that remain discipline to the syllabus.

In person lessons, interactive lessons, caring teachers, education [not indoctrination].

Individual attention from instructors and TAs

Interact more in with the colleg.

Interactions from professors and other students. Emails/workshops on tips for success.

Interesting classes and ones that are offered at night and on weekends.

It is always very difficult to get a counseling appointment which is something very necessary in this transitional time of our lives as young adults. And the few times that I have been able to talk to a receptionist to get an appointment the receptionist was not helpful and almost condescending. As a young student, it is a really big adjustment and I feel it is important to feel supported by those you are looking for help from.

It would be good to have a safe place to park bikes.

Iwould say teachers to help reach out and more extra credit options

Just continue to maintain and do what is expected of me by my professors.

Just to be supported throughout by the professor's and what they want us to achieve

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

Largest impact of school is discrepancy of professors and their dedication, work ethic, and structure. The fact that rate your professor exists is terrible and colleges should do everything they can do make sure every professor is at least an 9/10 professor. I've taken some professors that were useless and I had to figure out how to get a good grade myself and I've had teachers that are dedicated, have a structured online canvas, did extra work to make sure students could succeed by using proven methods that assist learning. Sure this means a bit more work but for people like me that are dedicated and desire to excel at school I need more teachers like that. Good professors bring the sea level up rising everyone along and those that desire to jump off the boat will do so regardless.

Learn english and speak in english

Learning English

Little things. A Pizza Hut in the student union. Electric outlets at each desk. A wider range and larger number of night classes. More students and more state funding to make that possible without raising tuition and fees. It would also be nice to have public transportation closer to the classrooms at both Palomar and CSUSM rather than a long hike to each, so I could seamlessly take classes at both colleges. (Too late for that?)

Longer hours at the library and more food resources

Longer Library hours in the evening, and weekends.

Lots of Will!

Maybe be able to have a good schedule to organize my classes and have good grades.

Meet with a counselor often.

mental health resources

Mentors,support,guidance.

Money

Money and adhd meds

Money and more online classes and 4 week classes

Money honestly. My family is going through a very hard time and I was denied financial aid from the pell grant this year. I work 30-40 hours a week and juggle a full school schedule because I have to make my own money to support my family and I.

Money, and or the lack of cost. Palomar allows college courses to be in reach of poorer students, with the California promise.

Money, financial stability, mental peace of mind, validation from the places/people where my efforts go.

money.

Money.

More Access to counselors for planning.

More access to counselors.

More advice for first-gen students who have no idea what they're doing.

More career/college counseling

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

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| More class options. |
| More classes available. Better online teaching. |
| More classes for older adults. It would be nice if Palomar offered Pickball classes. |
| More courses with the right time |
| More diversity of classes |
| More face to face classes |
| More feedback from the Professor in the course I am currently taking. Answers to emails in a timely manner especially when dealing with grades. |
| More financial support and services and more mass notices about supportive events at Palomar. |
| More financial support to pay for classes. |
| More financial supports |
| More flexibility around attendance. |
| More friends |
| more help with financial aid |
| More in person AODS courses |
| More in person classes would be welcome. On-line classes are a struggle for me. |
| More in person fast track classes |
| more in-person classes |
| More information on professors for more difficult classes, such as engineering or math classes, alongside additional information for cross enrolling. As sometimes the only teachers for a certain subject available don't have the best reputations and are actively avoided but when they're the only option, it can make taking an upcoming class that's difficult already even more difficult, stressful and frustrating. So more quality professors for subjects like that would be really nice. Along side more information on scholarships or grants, as sometimes the promise money given can't cover all the hw costs, as homework can get pricy sometimes. |
| More interaction with different people. |
| More interactions. |
| More kinda on hand learning |
| more lab time |
| More notice of things and when asked for help given it, i've asked for help and got referred to someone i had already been to who didn't know anything. |
| more on-site or live web class availability |
| More open counseling appointments which I know is tricky with limited amount of counselors and the excess amount of students. |
| More open shop time for CFT classes and more available classes at night. |
| More options in terms of class times and professors. I feel as though there are limited options for higher STEM courses. |

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

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| More people welcomed at the entrance |
| More silent study spaces. |
| More social opportunities. In my opinion, all that palomar college is missing is more student life. Otherwise, we have everything. Robust programs, good faculty, good library and student amenities. |
| More staff at the STEM center |
| More staff to address the resources for the DRC long wait times for any kind of help |
| More stem-specific tutors. For like kyle owens. |
| More support for African American students |
| More support for single mothers |
| More support in the dance faculty department |
| More time in class. |
| more tools for math |
| Most of the professors and adjuncts are amazing people and wonderful teachers. I've only had two professors who where either incompetent or incredibly vague in there grading criteria in order to grade on a bias. Every other professor I have had has been a wealth of knowledge and I have learned so much from them. However nearly every experience I've had with the councilors is a completely aggravating experience, they are not very aware of possible classes and AAs that are available, the information that they have is either outdated or just plain useless, they don't make you aware of valuable resources that are available to us as students and and people I know who have gone to them have stated that they have been discouraged by councilors to get an AA, so I would say that better councilors would be needed to be more successful in college. |
| Motivation to continue working what I want to do the right way. |
| My adhd accommodations |
| My own abilities and setup from faculty. |
| n/a |
| N/A |
| na |
| Need to be more willing to work. nothing palomar is doing wrong. |
| Not sure |
| Nothing |
| Nothing besides my requirements |
| Nothing just to pay attention to my instructors |
| nothing more |
| Nothing much, college is helping me find my career path |
| Nothing right now |
| Nothing special |
| Nothing that Palomar can do to be honest. It's all me, I have to work hard and try a lot more |

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

Nothing, I feel I'm on the right path

Nothing, im good

Online classes

Opportunities and support to pass my classes

Pass the class as best as you can.

People and staff that care about me as a person.

People who are there for you and help you learn

Personally, I just need support in specific classes with tutoring, office hours, etc. I would also like a welcoming, fun environment.

Personally, I would need to communicate with my teachers and have office hours if needed (which I do participate in and they're helpful.) This is also my first semester so I would need to take a few more classes and branch out more before I fully figure out what I need to be successful in college. For the most part, everything I need is my personal mentality when it comes to work and my study skills.

Plenty of open classes

Printing ability

Privilege

Professor's who are willing to be unique in their teaching and support students in more ways than one, also to stop having Professors who claim they are the only prof on campus that can teach their subject, its really disheartening because if you fail then you are stuck.

Professors and college to have clear, consistent communication.

Professors and staff that is helpful

Professors that care about their work. Bruce Thompson was exceptional. I've only had one professor that was less than adequate, that would be Joseph Berry, sometimes his class would only last 35 mins... He clearly didn't care and I'm offended that I got the same grade as someone who performed while making numerous mistakes and fallacies, mistakes and fallacies that I myself did not commit. Combined with the extremely small workload, 5 assignments total, no time to practice in class with classmates... I don't believe his issue is one of motivation, but of gain... Fluctuating between wearing a suit and tie on one day, and another, sweat-pants and a t-shirt...

Professors that care and a great support system.

Professors that care, flexibility with scheduling

professors that care, which i believe i have had this past semester.

Professors that do an outstanding job teaching their students and me.

Professors who are engaged and passionate about what they are teaching. Safe environments free from harassment, bullying and any other types of duress situations. Proper resources required to meet the task at hand.

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

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| Professors who are not only passionate about the subject matter, but are able to convey the topics clearly, communicate effectively when emailed by students, and have a clear outline for class/assignment schedules. |
| Professors who are responsive to their online students. |
| Putting in the effort. |
| Putting time into the work |
| Resiliency, consistency and a computer |
| Resource, financial aid |
| Resources |
| Resources and support [answers to questions] |
| Resources and supportive faculty. |
| resources in case I have questions |
| Resources outside of class [areas to study] and knowledgeable counselors. |
| Resources that are eloquently available. |
| Resources, clubs, opportunities |
| Respectful staff |
| Responsibility |
| Reviewing Professors every year so that professors that do not help students learn can change so that they are supporting students instead of bringing them down. |
| Schedule availability outside daytime working hours |
| School has been positive for me because I am a senior citizen and handicapped the staff are so polite especially in the Student Service Center |
| Self-discipline |
| Self-discipline and a passion or purpose for what you want to achieve. |
| Sense of community and support |
| Since I work full time having a classes at night is helpful. The campus in Rancho Bernardo is a perfect location for me and being able to take advance math classes there helps me get better grades. |
| Skill building art and technical opportunities |
| So far I think I am all good |
| So much time and a will to live lol |
| Speak more English |
| Specifically an expanded luthier program supported by the state of California. |
| Staff help, which we already have it on the school |
| Stay organized, goal planning, time management |
| Staying after school to finished un done homework, being on time. |
| study |
| Study |
| study and show up |

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

| |
|---|
| Study and work hard |
| Study hard and find your own pathway and work on it. |
| Study more and pay better attention in class |
| Study more and succeed |
| Successful |
| support |
| Support |
| Support and compassion from professors and counselors! |
| Support and encouragement |
| Support and focus |
| Support and for people to be able to perform their jobs without me having to follow up repeatedly and provide the same paperwork over and over. |
| Support and Guidance |
| Support and motivation |
| Support and motivation of teachers and counselors. |
| Support and resources from peers and professors |
| Support and resources, all of which have been provided |
| Support and resources. |
| Support from my instructors |
| Support from others, such as faculty members and family. |
| Support with academics |
| supportive and encouraging professors, that go beyond to understand students learn differently |
| Supportive counselors, adequate teachers, time, flexible schedules, tutoring. |
| Supportive faculty |
| supportive faculty, grit, & time management skills |
| Supportive professors who are readily available to answer questions or to talk to. Also, helpful counselors who I can seek guidance from and help with my career path as well. |
| Supportive staff available when needed. |
| Supportive teachers who communicate clearly with students |
| Teachers are too strict with attendance. Half the time they just read directly off their slides. People in community college often look for flexibility due to work and other obligations that prevent them from going to a university. Mandatory attendance and attendance grades are annoying and stressful. It's unrealistic too because in the workplace you can call out sick and take vacation days when you need to. And you don't have to provide a doctors note or proof. I have had a few teachers here say they require y to submit proof of illness if you are absent. We need trust. And teachers need to actually teach in their class and not just read a power point. |

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

Teachers have been understanding of how I'm balancing work and school rather than generally punishing. Enthusiasm balanced with clearly explaining the concepts we need for the tests. In a series of classes it is important that the teachers collaborate since it seems like some teachers think we do or do not know material/skills from the prerequisite classes. Admin support with knowing what to fill out when, and where the offices are.

Teachers that are happy to teach.

teachers that help guide me to what I need to do.

Teachers who understand the stress of students and teaches in a way that captures the students attention.

Teachers willing to go above and beyond to help students. Also, teachers that seem to love the topic they are teaching and are willing to help as much as possible.

Technology assistance, tutoring, supportive faculty, class availability when I need it

Textbook assistance and a realistic workload.

The ability to reach out to a counselor if I need a quick question answered as well as an evaluation of what I need to move forward in college

The availability of online courses has been the biggest benefit for me at Palomar. the new updated portal system is also very helpful and improves my experience

The classes in the Cabinet & Furniture Tech program are some of the best classes I have taken.

The instructors and TA's are very helpful and knowledgeable. Couldn't be more pleased

The college has been extremely helpful with my schooling, aid and education.

The college to understand that even though I DO NOT rely on my parents for money nor living situations nor transportation, FAFSA and other programs etc DO NOT support me because they label me as dependent on my parents despite not relying on them at all. The teachers lack understanding of situations and outside office hours for assistance.

The continuance of palomar promise. Without it, I would not have been able to pay for my classes this year or my textbooks. The Palomar Promise program is an amazing resource that I hope never goes away.

The continued offering of enough adult education spots in classes in the art department.

The ease of access for any thing I need to get done is amazing and has helped me achieve all that I have. Any time I have ever had an issue with any of my accounts or records, I can get it sorted and that alone is enough to help be successful.

the feeling that I can go at my own pace, empathetic professors & staff, certain resources that make things easier for my anxiety and other issues, and hard working respectable peers.

The library and bookstore need to be open longer, more hours.

The luxury of not having to work and take care of others.

The main thing for me is time to learn what I need to. To not be rushed through things when I'm not ready to move on.

The only thing I need is more time, the faculty had given me what I need to be successful, it is up to me to find more time to accomplish my goals

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

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| The perfect accommodations for success. |
| The right Counselor and classes |
| The right mindset as well as all available tools for success. Teachers, staff and friends. |
| The right mindset to be able to succeed. |
| The root of the evil is standardizing the exams so that the teachers can work on making sure the students know the answers. For someone like me who has a processing issue on harder classes, it's difficult to retain the knowledge. Two more weeks go by and the knowledge still hasn't stuck so you begin to create this catching up feeling and by the time a test comes, I fail. That could be mitigated by hammering us with in class questions from the exam, depending on the class. I think too many teachers have a god complex that rely on the book teaching us and that creates issues. |
| The support and right mind of pathway career. |
| The support of the professors and faculty members which is abundantly given. |
| Time |
| Time and money, as a mother of two who works. |
| Time and money. |
| time management and discipline |
| time management and motivation |
| Time to meet in person with my counselor at the DRC. |
| Time, and study material. |
| Time, money and good professors. |
| To be able collected all information and knowledge that I could do with myself and gives back to my own community where it believes in me and gave me a hope and life. So therefore, have full accessibility as a deaf person in college to be sure I have interpreter and extra helps is all I need through out to successful in college |
| To be able to communicate with staff. I need guidance as to what the next step is. |
| To be in top of your assignments. |
| To be respected by the professors as much as I respect them and being able to communicate with them. I have had a difficult time with professors in the math department as they either will not help me or give me resources, or simply never respond to a single email. |
| To be successful I need to stay on track with my academics and pass my classes. |
| To be successful in college I think you need to have goals and a clear mindset so you can be mentally prepared. I also think you need to be active and at least show up to your classes also don't be afraid to communicate with your professor. |
| To be understood. |
| To communicate and work hard on my classes and keep in touch with my teachers or professors |
| To just keep up the hard work. |

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

to not be forced into believing specific values that I don't agree with. stop with the woke indoctrination. Forcing someone to take an Ethnicity class is ridiculous. I won't be getting 3 AA degrees because of this stupid requirement.

To pass my classes

tutoring

Tutoring

Tutoring and accommodations for disability

Tutoring for my classes, EME, EMT, Paramedic Tutors

Tutoring resources, Comforting place to study, Food or snacks for students

Tutors available 5 days a week in various subjects, biology classes offered at escondido campus too.

Tutors that are able to help teach you the way your professors explain how to do it.

Understandable instructors

Understanding is a huge thing that I feel most faculty at Palomar have. However, some staff members are lacking it and I know I am not the only one feeling it. If a professor keeps getting bad reviews or evals from the students, there's likely a problem. I think that should be something to be mended in the future, for the betterment of future students.

Understanding professors and faculty, open mindedness from faculty when trying to help, more opportunities to get out and socialize and incentives for doing so

Understanding, flexible deadlines, a passion for learning, encouragement to retain information.

Way more support/accommodations through the DRC. Right now it feels like I was thrown to the wolves with my only protection being a piece of paper listing accommodations, which a lot of professors ignore or "forget about." I know I am fully capable of succeeding in college, but in order to do that, I need the right supports. This doesn't feel like the right support for me. There's too many barriers to even list here in terms of how Palomar is structured. Most importantly: make it so that we didn't have to rely on same-day appointments for counselors, and offer more online classes to help students with transportation difficulties. I don't have a car, and I live too far from any form of public transit (I can't walk long distances) so I can only take 1-2 classes a semester with a friend who I can carpool with. If that friend drops the class, I will have to as well. Most of the classes I need to take are not available online anymore.

We need subway open!

well I still want to try to be something in the medical field but my parent say maybe a social worker or a psychiatrist is fine but I need to ask someone in the college to see what else I can take besides ESL classes at Palomar College San Marcos campus or online, yet, I want to study a major that I can take but still get a certificate plus a diploma for completing at CSUSM I can do it if I get help at the university like they have been helping me at Palomar college. also, I'm a DRC student so my ability is very low, and will have to have someone guiding physics with me all the time through the few classes I will take.

Appendix B. Student's Needs to Be Successful in College for 2023 (Continued)

well tained teachers and faculty

Well, since this is my third year at this college, I'm having a huge load this semester to transfer at the end of this school year.

What I have and appreciate is inspiring teachers and an inclusive environment with likewise students.

What I need to be successful I have attained through he AODS classes and Rising Scholars Program.

will power

Without the help offered at Palomar, successful would be far from possible. I am so thankful for the help I've obtained from the staff at Palomar. They all have been very helpful to me; from the counselors to the professors, profesional is the word that describe them.

You need a supportive environment,time management,study skills.

You need support most.

You need to meet with a general counselor to talk about your class you need to take each semester. Get good grades in all your class that you are taking at college. Use the free resources that Palomar College offers to you.

You need to pay attention, create friendships, and learn.