# Community College Survey of Student Engagement 

Palomar College - 2011

## Overview

- Introduction
- Methodology
- Results
o Student Characteristics
o Benchmarks
o Satisfaction
- Conclusion


## Introduction

- CCSSE
- Engagement
- Benchmarks


## Introduction

- Benchmarks
o Active and Collaborative Learning - the extent to which students participate in class, interact with other students, and extend learning outside of the classroom
o Student Effort - time on task, preparation, and use of student services
o Academic Challenge - the extent to which students engage in challenging mental activities, such as evaluation and synthesis, as well as the quantity and rigor of their academic work
o Student-Faculty Interaction - the extent to which students and faculty communicate about academic performance, career plans, and course content and assignments
o Support for Learners - students' perceptions of their colleges and assesses their use of advising and counseling services


## Methodology

- Sampling
o 65/75
o 1,342
- Administration
o National
o "Current school year...."
- 2011 Cohort


## Results

- Student Characteristics
- Benchmarks
o Group Data Review
o Report Out
- Satisfaction



## Results

## Student Characteristics



## Student Characteristics

Figure 1. Sex of Respondent


## Student Characteristics

Figure 2. Racial Identification


## Student Characteristics

Figure 6. Hours per Week Working for Pay


## Student Characteristics

Figure 7. Total Credit Hours at Palomar, Excluding This Term


# Results 

Benchmarks

## Benchmarks

## Active \& Collaborative Learning

Figure 10a. ACTIVE \& COLLABORATIVE
LEARNING: Asked Questions In Class Or
Contributed To Class Discussions


## Benchmarks

## Student Effort

Figure 11a. STUDENT EFFORT: Prepared Two Or More Drafts Of A Paper Or Assignment Before Turning It In


## Benchmarks

## Academic Challenge

Figure 12a. ACADEMIC CHALLENGE:
Worked Harder Than You Thought You Could
To Meet An Instructor's Standards Or
Expectations


## Benchmarks

## Student-Faculty Interaction

Figure 13a. STUDENT-FACULTY INTERACTION:
Used Email To Communicate With An Instructor


## Benchmarks

## Support for Learners

Figure 14a. SUPPORT FOR LEARNERS: College Emphasized Providing The Support You Need To Help You Succeed At This College


## Engagement?



## Benchmarks

## Group Data Review - Guiding Questions

## Benchmarks



## Benchmarks

## Table 5. Standardized Benchmark Scores

| Benchmark | Mean |
| :--- | :---: |
| Active And Collaborative Learning | 47.0 |
| Student Effort | 45.2 |
| Academic Challenge | 48.4 |
| Student-Faculty Interaction | 44.7 |
| Support For Learners | 44.7 |

## Benchmarks

Figure 10a. Active and Collaborative Learning in 2004, 2007, and 2011


## Benchmarks

Figure 10b. Student Effort in 2004, 2007, and 2011


## Benchmarks

Figure 10c. Academic Challenge in 2004, 2007, and 2011


## Benchmarks

Figure 10d. Student-Faculty Interaction in 2004, 2007, and 2011


## Benchmarks

Figure 10e. Support for Learners in 2004, 2007, and 2011


## Activities Associated with Engagement

## Benchmarks

## Table 6. Benchmark Scores and Enrollment in a Student Success Course

|  | Enrolled in a student success <br> course (such as a student |  |
| :--- | :---: | :---: |
|  | development, extended orientation, <br> study skills, student life skills, or <br> college success course) |  |
|  | Yes | No |
| Benchmark | 54.03 | 45.70 |
| Active And Collaborative Learning | 51.42 | 44.01 |
| Student Effort | 52.92 | 47.79 |
| Academic Challenge | 50.73 | 44.11 |
| Student-Faculty Interaction | 51.64 | 42.66 |
| Support For Learners |  |  |

## Benchmarks

Table 7. Benchmark Scores and Participation in an Orientation

| Benchmark | Attended an Orientation |  |
| :--- | :---: | :---: |
|  | Yes | No |
| Active And Collaborative Learning | 51.41 | 43.81 |
| Student Effort | 49.79 | 41.47 |
| Academic Challenge | 52.88 | 45.06 |
| Student-Faculty Interaction | 49.36 | 42.02 |
| Support For Learners | 49.57 | 39.99 |

## Benchmarks

## Table 8. Benchmark Scores and Participation in a Learning Community

| Benchmark | Participated in a Learning <br> Community |  |
| :--- | :---: | :---: |
|  | Yes | No |
| Active And Collaborative Learning | 53.35 | 46.58 |
| Student Effort | 55.34 | 44.26 |
| Academic Challenge | 51.91 | 48.34 |
| Student-Faculty Interaction | 49.87 | 44.78 |
| Support For Learners | 52.47 | 43.29 |

## Benchmarks

Table 9. Benchmark Scores and Enrollment Load

| Benchmark | Enrollment Load |  |
| :--- | :---: | :---: |
|  | Part-time | Full-time |
| Active And Collaborative Learning | 44.04 | 53.01 |
| Student Effort | 42.26 | 51.09 |
| Academic Challenge | 45.76 | 53.61 |
| Student-Faculty Interaction | 42.00 | 50.18 |
| Support For Learners | 43.46 | 47.28 |

## Benchmarks

Table 16. Benchmark Scores and Total Units

|  | Less than 30 | 30 or More |  |
| :--- | :---: | :---: | :---: |
| Active And Collaborative Learning | 44.5 | 50.2 | $*$ |
| Student Effort | 44.6 | 45.8 |  |
| Academic Challenge | 47.4 | 50.1 |  |
| Student-Faculty Interaction | 42.3 | 48.0 | $*$ |
| Support For Learners | 44.4 | 44.9 |  |

## Benchmarks

| Table 18. Benchmark Scores and Parent with an Associate Degree or Higher |  |  |  |
| :--- | :--- | :--- | :--- |
| Parent Has a Degree (AA or Higher) | Yes | No |  |
| Active And Collaborative Learning | 47.3 | 46.3 |  |
| Student Effort | 43.2 | 47.0 | $*$ |
| Academic Challenge | 46.8 | 50.8 | $*$ |
| Student-Faculty Interaction | 44.3 | 45.2 |  |
| Support For Learners | 43.6 | 46.3 |  |

# Results 

## Satisfaction

## Satisfaction

Figure 16. Rating of Educational Experience at Palomar


## Satisfaction

Figure 17. Student Would Recommend This
College to a Friend or Family Member


## Satisfaction

Table 24. Rating of Educational Experience at Palomar by Developed an Academic Plan for a Degree or Certificate

|  |  | Developed an Academic Plan for a Degree or Certificate |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Yes | No | NOT YET developed an academic plan |
| Rating Of Educational Experience At Palomar | Poor | 0.2\% | 1.3\% | 1.7\% |
|  | Fair | 10.2\% | 17.8\% | 21.6\% |
|  | Good | 56.4\% | 57.3\% | 58.6\% |
|  | Excellent | 33.1\% | 23.6\% | 18.1\% |
|  | Total | 100.0\% | 100.0\% | 100.0\% |



Conclusion


## Thank you.

## Engagement

The Community College Survey of Student Engagement (CCSSE) is built on the premise that student engagement involvement, integration, and quality of effort in social and academic collegiate experiences - is significantly related to student learning, persistence, and academic attainment.

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## Active and Collaborative Learning

## Active and Collaborative Learning

4. In your experiences at this college during the current school year, about how often have you done each of the following?

$$
1 \text { = Never, } 2 \text { = Sometimes, } 3 \text { = Often, } 4 \text { = Very often }
$$

a. Asked questions in class or contributed to class discussions (ACTCOL)
b . Made a class presentation (ACTCOL)
f . Worked with other students on projects during class (ACTCOL)
g . Worked with classmates outside of class to prepare class assignments (ACTCOL)
h . Tutored or taught other students (paid or voluntary) (ACTCOL)
i . Participated in a community-based project as a part of a regular course
(ACTCOL)
r. Discussed ideas from your readings or classes with others outside of class
(students, family members, co-workers, etc.) (ACTCOL)

## Student Effort

## Student Effort

4. In your experiences at this college during the current school year, about how often have you done each of the following?

$$
1 \text { = Never, } 2=\text { Sometimes, } 3 \text { = Often, } 4 \text { = Very often }
$$

c. Prepared two or more drafts of a paper or assignment before turning it in (STUEFF)
d. Worked on a paper or project that required integrating ideas or information from various sources (STUEFF)
e. Came to class without completing readings or assignments (STUEFF)
6. During the current school year, about how much reading and writing have you done at this college?

1 = None, 2 = Between 1 and 4, 3 = Between 5 and 10, $4=$ Between 11 and 20, $5=$ More than 20
b . Number of books read on your own (not assigned) for personal enjoyment or academic enrichment (STUEFF)

## Student Effort (Continued)

10. About how many hours do you spend in a typical 7-day week doing each of the
$0=$ None, $1=1-5$ hours, $2=6-10$ hours, $3=11-20$ hours, $4=21-30$ hours, $5=$ More than
30 hours
a . Preparing for class (studying, reading, writing, rehearsing, doing homework, or other activites related to your program) (STUEFF)
11. How often you use the following services?

$$
1 \text { = Rarely/Never, } 2 \text { = Sometimes, } 3 \text { = Often }
$$

d. Frequency: Peer or other tutoring
e . Frequency: Skill labs (writing, math, etc.)
h . Frequency: Computer lab

## Academic Challenge

## Academic Challenge

4. In your experiences at this college during the current school year, about how often have you done each of the following?

$$
1 \text { = Never, } 2 \text { = Sometimes, } 3 \text { = Often, } 4 \text { = Very often }
$$

p. Worked harder than you thought you could to meet an instructor's standards or expectations (ACCHALL)
5. During the current school year, how much has your coursework at this college emphasized the following mental activities?

$$
1 \text { = Very little, } 2 \text { = Some, } 3 \text { = Quite a bit, } 4 \text { = Very much }
$$

b . Analyzing the basic elements of an idea, experience, or theory (ACCHALL)
c. Synthesizing and organizing ideas, information, or experiences in new ways (ACCHALL)
d. Making judgments about the value or soundness of information, arguments, or methods (ACCHALL)
e . Applying theories or concepts to practical problems or in new situations (ACCHALL)
f. Using information you have read or heard to perform a new skill (ACCHALL)

## Academic Challenge (Continued)

6. During the current school year, about how much reading and writing have you done at this college?
$1=$ None, $2=$ Between 1 and $4,3=$ Between 5 and 10, $4=$ Between 11 and 20, $5=$ More
a. Number of assigned textbooks, manuals, books, or book-length packs of course readings (ACCHALL)
c. Number of written papers or reports of any length (ACCHALL)
7. Mark the box that...

$$
1 \text { = Extremely easy ... } 7 \text { = Extremely challenging }
$$

7. Mark the box that best represents the extent to which your examinations during the current school year have challenged you to do your best work at this college (ACCHALL)
8. How much does this college emphasize each of the following?

$$
1 \text { = Very little, } 2 \text { = Some, } 3 \text { = Quite a bit, } 4 \text { = Very much }
$$

a. Encouraging you to spend significant amounts of time studying (ACCHALL)

## Student-Faculty Interaction

## Student-Faculty Interaction

4. In your experiences at this college during the current school year, about how often have you done each of the following?

$$
1 \text { = Never, } 2 \text { = Sometimes, } 3 \text { = Often, } 4 \text { = Very often }
$$

k. Used email to communicate with an instructor (STUFAC)

1. Discussed grades or assignments with an instructor (STUFAC)
m . Talked about career plans with an instructor or advisor (STUFAC)
n. Discussed ideas from your readings or classes with instructors outside of class
(STUFAC)
o . Received prompt feedback (written or oral) from instructors on your performance
(STUFAC)
q. Worked with instructors on activities other than coursework (STUFAC)

## Support for Learners

## Support for Learners

9. How much does this college emphasize each of the following?

$$
1 \text { = Very little, } 2 \text { = Some, } 3 \text { = Quite a bit, } 4 \text { = Very much }
$$

b . Providing the support you need to help you succeed at this college (SUPPORT)
c . Encouraging contact among students from different economic, social, and racial or ethnic backgrounds (SUPPORT)
d. Helping you cope with your non-academic responsibilities (work, family, etc.) (SUPPORT)
e . Providing the support you need to thrive socially (SUPPORT)
f . Providing the financial support you need to afford your education (SUPPORT)
13. How often you use the following services?

1 = Rarely/Never, 2 = Sometimes, 3 = Often
a . Frequency: Academic advising/planning
b . Frequency: Career counseling

