

Instructional Planning Council AGENDA

MEETING TYPE:

X	Staff	Date:	April 10, 2019
	Product/Project	Start Time:	2:30 p.m.
	Special	End Time:	4:30 p.m.
	_	Location:	AA-140

Chair: Dr. Jack S. Kahn

Members: Richard Albistegui-Dubois, Michelle Barton, Mark Bealo, Glyn Bongolan, Sarah DeSimone,

Kelly Falcone, Katy Farrell, Jenny Fererro, Marlene Forney, Margie Fritch, Juan Gonzalez, Cheryl Kearse, Barb Kelber, Pearl Ly, Susan Miller, Jim Odom, Seth San Juan, Suzanne Sebring, Shayla

Sivert, Justin Smiley, Angela Smith, and Susan Snow.

Recorder: Michelle LaVigueur

	Agenda Item	Outcome
I.	Announcements a. Completions Academy b. IPC Timeline reminders	Information
II.	Comments from Constituencies	Information
III.	Approve minutes – March 13, 2019	Action
IV.	Program Review this spring – update and process (II.A.2 and II.A.16) a. Revisit the review process and group memberships–Attachment A	Discussion
V.	One time funds this year – PRP requests	Information
VI.	IPC New Programs subcommittee	Discussion
VII.	New Programs – Attachment B a. Noncredit Computer Skills for ESL b. Social Work and Human Services (SWHS) c. ESL Speaking Certificate of Completion	Discussion
VIII.	Exceptions to Meeting Block a. High Demand Classes as determined by the dean of the division and VPI b. External criteria which require alternate timelines i. Industry/Partnerships specific ii. Seasonal programs (Athletics, etc.) iii. Environmental/Safety concerns (needing daylight, etc.) iv. Educational Partnerships c. All exceptions under consideration will: i. Need the approval of the Chair, Dean and VPI (or VPSS if appropriate) ii. Need to consider student demand and minimizing overlap with other instructional offerings	Information
IX.	SPPF IPC Funds update – FY 2018-19 in the amount of \$41,884 (0811909) – Attachment C	Information
X.	Accreditation – Instructional Programs II.A and Library & Learning II.B - Attachment D - https://tinyurl.com/PalomarAccreditationApp	Discussion
XI.	Guided Pathways – Scales of Adoption (II.A.6)	Information
XII.	"Innovative" Scheduling relief data (II.A.6)	Information

XIII.	Dean of Instruction	Discussion
XIV.	BA Degree at Palomar College	Discussion
XV.	Middle College concept (II.A.6)	Discussion
XVI.	Certificate and Degree Review (II.A.1) – Richard Loucks	Information
XVII.	CCSSE Faculty Results – Michelle Barton (II.A.2)	Discussion
CVIII.	Standing Reports a. AB 705 b. Accreditation c. Enrollment d. Guided Pathways (II.C.6) e. LOC & Curriculum f. Student Equity and Achievement program (SEA) g. SPC h. CTEE i. PD j. ROC update	Information



Instructional Planning Council Minutes

MEETING TYPE:

X Staff
Product/Project
Special

Date: March 13, 2019 **Start Time:** 2:30 p.m.

End Time: 4:30 p.m. Location: AA-140

Chair: Dr. Jack S. Kahn

Members Present: Richard Albistegui-Dubois, Michelle Barton, Mark Bealo, Dr. Glyn Bongolan, Sarah DeSimone,

Kelly Falcone, Katy Farrell, Jenny Fererro, Marlene Forney, Juan Gonzalez, Cheryl Kearse, Dr. Barb Kelber, Dr. Pearl Ly, Susan Miller, Jim Odom, Seth San Juan, Suzanne Sebring, Shayla

Sivert, Justin Smiley, Angela Smith and Susan Snow.

Members Absent: Margie Fritch. Guests: Nichol Roe.

Recorder: Michelle LaVigueur.

VPI Kahn called the meeting to order at 2:35 p.m.

I. <u>Announcements</u> –

- a. <u>IPC Timeline reminders</u> VPI Kahn announced that the official PRP information will be emailed out with a due date of April 8, 2019. He added that the process this year will be much easier and shared the new PRP introduction training video with the Council.
- b. <u>MOSTRA Coffee main campus project</u> VPI Kahn reported that the business internship connection with MOSTRA Coffee at the Rancho Bernardo Education Center and may be expanding to include another site here on the main campus in the new LRC.
- II. <u>Comments from Constituencies</u> Associate Dean Roe reported that the College is looking into applying for and improving online CTE grants through the Chancellor's Office.
- III. <u>Approve minutes</u> February 27, 2019

MSC – (Albistegui-Dubois/Bongolan): The minutes for the minutes for February 27, 2019 were approved and accepted into the record with abstentions from Michelle Barton and VPI Kahn. There was a suggested grammatical edit on item XV.

IV. <u>Program Review this spring – update and process (II.A.2)</u>

a. Overview of Initiatives – VPI Kahn empathetically acknowledged the many initiatives and projects that the College is currently involved in, which require collaborative and cooperative participation of all constituent groups. He addressed faculty concerns regarding fast track classes and the Vision for Success. He added that the intent of adding more fast track classes is to better suit student demand as well as student completion rates around the New Funding Formula - overall to assist students. There was discussion about concern that if fast track classes do not fill, that they may ultimately be discontinued. There was a conversation around support classes and/or cohorts may increase student success rates of the fast track classes. VPI Kahn mentioned that he will be meeting with all the divisions to share and explore these issue and concerns.

V. New Programs

Noncredit Computer Skills for ESL - A motion was made to approve this program moving to the Curriculum Committee.

MSC – (Albistegui-Dubois/Bongolan)

Motion carried.

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VI. IPC New Programs Subcommittee –

VPI Kahn presented the Governance Structure Group Request form for the new subcommittee. A motion was made to include the following representatives:

- Dean as appointed by IPC
- Three (3) faculty appointed by IPC
- One (1) Curriculum Committee representative

MSC – (Bongolan/Sebring)

Motion carried.

- VII. SPPF IPC Funds update FY 2018-19 in the amount of \$41,884 (0811909) VPI Kahn reported that SPPF funding can be used for a one-time expense and must tie to the Strategic Plan. He added that he will determine the cost of each suggestion made at the last IPC meeting on February 27, 2019. Kelly Falcone requested that name badges for all employees be added to the list. Angela Smith mentioned that in her experience, students prefer to be messaged on Canvas in lieu of a text message.
- VIII. <u>Textbook Adoption Update</u> Tabled.
- IX. <u>Perkins/Strong Workforce updates</u> Jenny Fererro reported that applications for Perkins funding are due March 15, 2019. VPI Kahn added that the Perkins funding went up 9% this year.
- X. Accreditation Instructional Programs II.A and Library & Learning II.B VPI Kahn reported that the Accreditation Team would like to get the Councils more involved in identifying accreditation standards. Dean Smiley and Marti Snyder created an interactive app for this purpose: https://tinyurl.com/PalomarAccreditationApp. Dean Smiley added that each Council has been assigned areas of focus. Michelle Barton reported that there are two objectives: To engage the Councils in identifying accreditation standards and to help the College identify areas of improvement. VPI Kahn advised that we will discuss this more at the next IPC meeting on April 10, 2019.
- XI. <u>Certificate and Degree Review (II.A.1)</u> Tabled.
- XII. Community College Survey of Student Engagement (CCSSE) Faculty Survey Results Tabled.
- XIII. <u>Feedback on PRP's post Jack</u> VPI Kahn advised that last year there were many PRP redo's. He added that we will not be doing that this year since there is time built in for departments to make corrections before he receives them.
- XIV. New Programs List of Standard Questions VPI Kahn presented the updated questions and mentioned that the objective of the questions is for the New Programs IPC subcommittee to use them as "guiding questions". He added that once the new subcommittee is formed, they will meet with the Curriculum co-chair to discuss procedural matters. There was discussion around the questions being accessible.
- XV. <u>Faculty Center in PeopleSoft</u> Dr. Kelly Falcone & Dr. Barb Kelber reported that they are making good progress with the Faculty Center in PeopleSoft and are meeting with Dr. Magnuson tomorrow.
- XVI. <u>Waitlists Workgroup Update</u> Dr. Kelly Falcone & Dr. Barb Kelber reported that the waitlist functionality was tested and several people provided feedback. Dr. Kelber added that a waitlist standard will need to be agreed upon that will work for all classes.
- XVII. Scheduling Improvement Workgroup Update (II.A.6) VPI Kahn reported that he has been meeting with Dr. Kelber and Susan Snow for the past nine months for the purpose of faculty having a better understanding around the scheduling process. He added that all three decided it was valuable, but did not recommend moving forward. He advised that he is open to new ideas or to meeting with others.

XVIII. Standing Reports -

- a. AB 705 Tabled.
- b. <u>Accreditation</u> Tabled.
- c. Enrollment Tabled.
- d. Guided Pathways (II.C.6) Tabled.
- e. LOC & Curriculum Tabled.

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- f. Student Equity and Achievement program (SEA) Tabled.
 g. SPC Tabled.
 h. CTEE Tabled.
 i PD Tabled.

- ROC update Tabled.

The meeting adjourned at 4:31 p.m.



Next Meeting April 10, 2019

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Comprehensive PRP's	Group PRP's for FY 2018-19 18-19 Comp PRP		
comprehensive FKF 3	18-19 COMP FAF		
Division	Discipline	COUNT	Group 1
AMBA	Cinema (CINE)	1	
	Dance (DNCE)	1	
	Digital Broadcast Arts (DBA)	1	
	Entertainment Technology (ENTT)	1	
		1	Margie Fritch
	Graphic Communications (GC)	1	Glyn Bongolan
	Graphic Communications-Imaging & Publishing (GCIP)	1	Marlene Forney
	Graphic Communications-Multimedia & Web (GCMW)	1	Cheryl Kearse
	International Business (IBUS)	1	Seth San Juan
	Legal Studies (LS)	1	Suzanne Sebring
	Music (MUS)	1	
	Photography (PHOT)	1	
	Real Estate (RE)	1	
	Theatre Arts (TA)	1	
AMBA Total		14	Group 2
CTEE	Auto Body (AB)	1	
	Automotive Technology (AT)	1	
	Cabinet and Furniture Technology (CFT)	1	
	Cooperative Education (CE) (COOPED)	1	Richard Albistegui
	Diesel Mechanics Technology (DMT)	1	Dubois
	Fashion (FASH)	1	Mark Bealo
	Industrial Technology (IT)	1	Barb Kelber
	Interior Design (ID)	1	Susan Snow
	Noncredit Courses/Programs	1	Jim Odom
	Nutrition (NUTR)	1	
	Wastewater Technology Education (WWT)	1	
	Water Technology Education (WTE)	1	
	Workforce and Community Development Program	1	
CTEE Total		13	Group 3
L&L	Basic Tutoring Training (N CTED) - (STAR Tutoring)	1	
	English (ENG)	1	Lastin Cartin
	English as a Second Language (ESL)	1	Justin Smiley
	Humanities (HUM)	1	Jenny Fererro
	Non-credit ESL courses (N ESL)	1	
0	Non-credit Tutoring Courses	1	0
_&L Total	(10-1)	6	Group 4
MNHS	Astronomy (ASTR)	1	
	Aviation Sciences (AVIA)	1	
	Dental Assisting (DA)	1	Michelle Barton
	Earth Sciences (ES)	1	Kelly Falcone
	Engineering (ENGR)	1	Susan Miller
	Geography (GEOG)	1	Pearl Ly
	Geology (GEOL)	1	Shayla Sivert
	Oceanography (OCN)	1	•
	Physical Science (PHSC)	1	
	Physics (PHYS)	1	
MNHS Total		10	Group 5
SBS	American Studies (AMS)	1	
	Anthropology (ANTH)	1	
	Chicano Studies (CS)	1	Sarah DeSimone
	Economics (ECON)	1	Katy Farrell
	History (HIST)	1	Juan Gonzalez
	Multicultural Studies (MCS)	1	Angela Smith
	Recreation (REC)	1	J =
	Religious Studies (RS)	1	
	Women's Studies (WS)	1	
SBS Total		9	

			Phase 1 Dianning	Proposal			
Discipline: ESL	Title:		Phase 1 - Planning Her Skills for	v FSL	-		
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			rt. of Achieve (18+)	Cert. of Achieve. (Cert. of Comp
rogram Goal:	Transfer Only	CTE/Trans			Other (Local Need	d) [Cor	nmunity Ed.
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SAM Code (CB09)	=Non-Occupational	D=Possible Occ	cupational C=O	ccupational B=	Advance Occupat	tional A	=Apprenticeship
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:vidence of Need	points for the 3th		, there are no producted technology	re-regs so stud	sents run e	enter at a	ny point.
low does this program	The last course in (NESL 484)	The pourses	will prepare s	tudents to be in	nore confide	ent perfor	ming basic
neet the mission of the d	istrict?	computer to	asks in the work	place or college	level course	es for car	eer, associate
lick for Palomar College Miss			er degree progr				
Description:	the times computer basic computer	rskills coul	rses are design	ned to equip	non-native si	peakers et	English with
Courses (List sources)	<u> </u>			be successful	New:		32,983,984
Courses (List courses):	Existing:	NESL 9	80		ivew.	MESL TO	52,783,787
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Enrollment:	Expected:	30	FTES:	Mone Mercher	<u> </u>		-
Overlap (District):	Departments:	no ESL o			_		
Outcome of Overlap				7 N. 1 11 11 11 11 11 11 11 11 11 11 11 11			
Discussion:							
imilar Programs in our	Mira Costa offer	s a comput	Colleges where			Program	
Area: NCESL 81	class for ESL, but n	ict a certific	_overlap mav exist	: none		Name:	none
Requirements:			ab	Space: <u>Cow</u>		(H-121)	
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Jutside Accreditation:	. Dunaum 2	Licensure:	Office, Typin		F155	Yes	L No
s this a General Education 51% or more courses tran		Yes	No	Is this a Transf	er Program?	Yes	No
	General Fund:		Grant (Name):		Length of Gra	ant.	
Funding:	General Fund.		_ Grant (Name).	0	Service/Mair		
lesources:	Startup Costs:		Ongoing:	_	Agreements:		
(CSS all CCS)	Post Grant Funding F	Plans:	88.				
			2 - Validity, Cost, M	lission			
Comments	required (Indicate sup	port or poten	tial problems/reco	mmendations. Ove	rlap should be	considered.)
aculty (Originator)	Vickie Me	1105	Orch	Min			
Sout Chain	T	0 CV	in.	12			
Dept. Chair	Tracy Fur	19		5			
Articulation Officer	Benjamin N	ludgett	Bere	-in			
Dean	Shayla Siv	ier t	Starfa	Xuller			
nstruct. Svcs. Rep	Cheryl D. K	earse	(her to	;I			
Overlap: Yes No							
Recommendation:	Move to IPC	Return	Not Viable at this	s Time			
			nstructional Plannir				
The program addresses th						Yes	No
The District has the resour			The second second	Yes No	7		
Outside Funding and/or Ir	istitutionalization of F	riogram s buo	iget into General Fu	mu (Sustamability)			
eedback/Comments							
Recommendation:	Build in Curricunet	Return	Reason				
	- Jana III carriculet		rricunet Input and I	PreLaunch			

New Instructional Program Proposal

	Phase 1 - Planning						
Discipline:	Title:		nuse i riuming				
Award Type:	AA/AS Degree 🔲 AA-T	/AS-T 🗌 Cer	t. of Achieve (18+)	Cert. of Achieve. (12-	·17)	of Prof.	Cert. of Comp.
Program Goal:	Transfer Only	CTE/Trans	fer Career Tech.	Only Oth	er (Local Need)	Com	nmunity Ed.
T.O.P Code (CB03)	Click for TOP Codes	T.O.P. Code					
–	=Non-Occupational	D=Possible Occ	upational C=Occu	upational 🔲 B=Adv	vance Occupatio	nal 🗌 A=	:Apprenticeship
Justification/							
Evidence of Need							
How does this program	ſ						
meet the mission of the di	ictrict?						
Click for Palomar College Miss	•						
Description:							
Courses (List courses):	Existing:			N	lew:		
Faculty:	Existing:		New (FTEF):		 pecial Minimu	ım Ouals:	
Staff	Existing:		New (FTE):		itles:		
Enrollment:	Expected:		FTES:	·	<u> </u>		
Overlap (District):	Departments:						
	Departments:						
Outcome of Overlap							
Discussion:							
Similar Programs in our			Colleges where		Р	rogram	
Area:			overlap may exist:		N	ame:	
Requirements:	Classroom: Lec	ture 🗌 La	b	Space:			
IT	Computers Macs/PCs	5	Software	Other Equipment		Yes	☐ No
Outside Accreditation:		Licensure:		CTE Regional App	roval:	Yes	No
Is this a General Education	n Program?			Is this a Transfer		163	No
(51% or more courses tran		Yes	☐ No		_	Yes	☐ No
Funding:	General Fund:		Grant (Name):		ength of Gran	+•	
i dildilig.	General Fana.		Grant (Name).		ervice/Mainte		
Pocourcos	Startup Costs:		Ongoing		Agreements:	enance	
Resources:	Startup Costs:	•	Ongoing:		igreements.		
	Post Grant Funding P		! - Validity, Cost, Miss	·i.a.m			
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Faculty (Originator)							
Dant Chain							
Dept. Chair							
Articulation Officer							
Dane							
Dean							
Instruct. Svcs. Rep							
Overlap: Yes No							
Recommendation:	☐ Move to IPC	Return	Not Viable at this Ti	ime			
Recommendation.	□ IVIOVE to IF C		structional Planning	Council			
The program addresses th	e District's global inst					Yes	No
The District has the resour	_			Yes No] 163	
Outside Funding and/or In				_			
Catalog Falloning unity of H		D. a 5 Dau	get into General i unit	_ (Sastaniasinty)			
Foodback/Comments							
Feedback/Comments							
Recommendation:	Build in Curricunet	Return	Reason				
		Phase 4 - Cur	ricunet Input and Pre	eLaunch			

Social Work and Human Services A.S. Degree Major/Cert. Achievement 18 units/more

New courses are highlighted and intended to replace PSYC/SOC/AODS 140 Intro to Psychological and Social Services and PSYC/SOC/AODS 298 Directed Field Experience I.

Program Requirements		
SWHS 100	Introduction to Social Work and Human Services	3
SWHS 220	Social Work Fields of Services	3
PSYC 100	Introduction to Psychology	3 DE
SOC 100	Introduction to Sociology	3 DE
PSYC/SOC 205	Statistics for the Behavioral Sciences	4 DE
AODS/PSYC/SOC 255	Case Management, Law, and Ethics	3 DE
PSYC 225	Psychology of Abnormal Behavior	3 DE
List A (Select 1 Course)		
ANTH 105	Introduction to Cultural Anthropology	3 DE
PSYC/SOC 105	Marriage, Family, and Intimate Relationships	3 DE
PSYC 110	Developmental Psychology – Child through Adult	3 DE
SOC 110	Social Problems	3 DE
SOC 130	Introduction to Sociology of Health	3 DE
PSYC/SOC 145	Psychology and Sociology of Aging	3 DE
PSYC 235	Principles of Learning and Behavior Modification	3 DE
List B (Select 1 Course)		
AODS/PSYC/SOC 150	Introduction to Alcohol and Other Drug Studies	3 DE
AODS/PSYC/SOC 155	The Physiology and Pharmacology of Psychoactive Drugs	3 DE
AODS/PSYC/SOC 160	Prevention, Intervention, and Education	3
AODS/PSYC/SOC 250	Group Leadership and Process	3

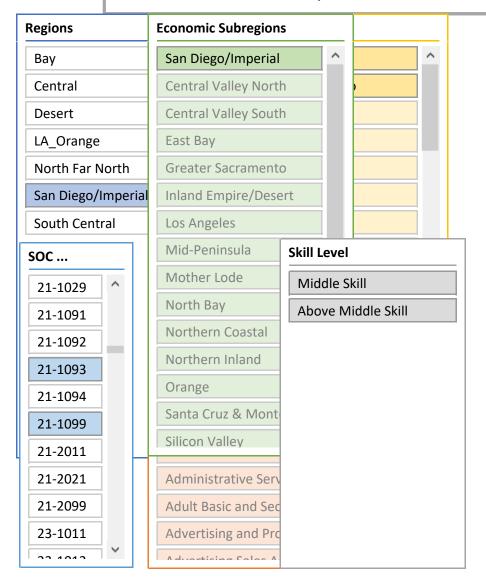
Total units: 28.00

Human Services Supply and Demand

		SOC Code	Search								
SOC Code	Occupation al Title	Typical Entry Level Education	2015 Jobs	2018 Jobs	2015-18 Change	% Change 2015-18	Openings (New + Replace- ments)	Annual Openings	10% Hourly Earnings	Median Hourly Earnings	
21-1093	Social and Human Service Assistants	HS diploma or equivalent	3,641	3,967	326	9.0%	569	190	\$9.90	\$17.59	
21-1099	Community and Social Service Specialists, All Other	Master's degree	908	972	64	7.1%	125	42	\$11.42	\$22.88	
Grand Tot	al		4,549	4,940	390	8.6%	694	231	\$10.21	\$18.65	

ТОР4 -	2013-14	2014-15	2015-16	Latest 3 Yr Avg	
210400					
21040	00 - Human Serv	vices .			
Cuyamaca		31	36	48	38
Imperial		9 5		3	6
San Diego City		18	37	37	31
Sou	ıthwestern	14	22	22	19
210400 - Human Service		72	100	110	94
210400 - H	luman Services	72	100	110	94
Grand Total	al	72	100	110	94

TIP: To filter your choices, click on your selection in the boxes below. To select more than one option within a box, hold



New Instructional Program Proposal Phase 1 - Planning ESL Speaking Certificate of Completion Title: Discipline: ESL ✓ Cert. of Comp. Cert. of Prof. Cert. of Achieve. (12-17) Cert. of Achieve (18+) AA/AS Degree AA-T/AS-T Award Type: Other (Local Need) Career Tech. Only Community Ed. Transfer Only CTE/Transfer Program Goal: T.O.P. Code Click for TOP Codes T.O.P Code (CB03) B=Advance Occupational A=Apprenticeship C=Occupational E=Non-Occupational

✓ D=Possible Occupational SAM Code (CB09) We currently offer 3 courses that allow students to work on their English speaking skills. These courses sequenced Justification/ as a program will give ESL students the speaking and pronunciation skills they need to succeed in college courses **Evidence of Need** This program will prepare students for success in the workplace or college level courses for How does this program career, associate or transfer degree programs. meet the mission of the district? Click for Palomar College Mission These three courses, two pronunciation and one academic listening/speaking course, will equip non-native speaker Description: with the English language speaking skills necessary to success in career, associate, or transfer degree programs. New: NESL 909; NESL 910; NESL 920 Existing: Courses (List courses): Special Minimum Quals:none neede New (FTEF): none needed 7 Full-time Existing: Faculty: Titles: none needed none needed 7.45 New (FTE): Existing: Staff FTES: Expected: 30/course **Enrollment:** Overlap (District): Departments: none Outcome of Overlap Discussion: Program Colleges where Similar Programs in our Name: none Miracosta - 1 ESL speaking courses overlap may exist: none Area: Space: classrooms Classroom: Requirements: ✓ Lecture Other Equipment Yes √ No Software Computers Macs/PCs MAC IT CTE Regional Approval: **Outside Accreditation:** Licensure: Is this a Transfer Program? Is this a General Education Program? Yes HNO Yes (51% or more courses transfer) Length of Grant: Grant (Name): General Fund: Funding: Service/Maintenance Agreements: Ongoing: **Startup Costs:** Resources: Post Grant Funding Plans: Phase 2 - Validity, Cost, Mission Comments required (Indicate support or potential problems/recommendations. Overlap should be considered.) Faculty (Originator) Dept. Chair **Articulation Officer** Dean Instruct. Svcs. Rep Overlap: Yes Not Viable at this Time Move to IPC Return Recommendation: Phase 3 - Instructional Planning Council The program addresses the District's global instructional and enrollment management needs: No Yes The District has the resources to initiate and sustain the program: Outside Funding and/or Institutionalization of Program's Budget into General Fund (Sustainability) Feedback/Comments Return Reason Recommendation: **Build** in Curricunet Phase 4 - Curricunet Input and Pre--Launch

Research costs on the following and eliminate any with recurring expenses:

<u>SPPF IPC Funds update – FY 2018-19 in the amount of \$41,884 (0811909)</u> – Dean Smiley reported that the Council will vote on how the funds will be spent and the following suggestions were made: AC in Old Library

- a. Software to integrate systems
- b. Service to text students
- c. Update systems for Student Services
- d. Improve TracDat (Katy to research)
- e. Emergency notification for loud instructional areas
- f. House of Humanities

g.	Outreach – Program Materials	\$19,000
h.	AB705 training for faculty	\$10,000
i.	Name badges for all employees	

Faronics Insight (software for computer labs) - \$12,000 Total: \$41,000

Standard II: Student Learning Programs and Support Services

The institution offers instructional programs, library and learning support services, and student support services aligned with its mission. The institution's programs are conducted at levels of quality and rigor appropriate for higher education. The institution assesses its educational quality through methods accepted in higher education, makes the results of its assessments available to the public, and uses the results to improve educational quality and institutional effectiveness. The institution defines and incorporates into all of its degree programs a substantial component of general education designed to ensure breadth of knowledge and to promote intellectual inquiry. The provisions of this standard are broadly applicable to all instructional programs and student and learning support services offered in the name of the institution.

A. Instructional Programs

 All instructional programs, regardless of location or means of delivery, including distance education and correspondence education, are offered in fields of study consistent with the institution's mission, are appropriate to higher education, and culminate in student attainment of identified student learning outcomes, and achievement of degrees, certificates, employment, or transfer to other higher education programs. (ER 9 and ER 11)

Possible Sources of Evidence*:

- The college catalog—program descriptions show that programs align to the mission, are appropriate to higher education, and culminate in student attainment of learning outcomes and achievement of degrees, certificates, employment, and/or transfer;
- Program brochures and web pages that describe the same;
- And/or other documents that demonstrate the institution is aligned with this Standard
- (Data on student degree/certificate completion, transfer, and job placement are already included in the ISER section on Student Achievement and do not need to be repeated here as evidence that programs culminate in achievement of degrees, etc.)

REVIEW CRITERIA:

- All course and program offerings, whether traditional or distance education and/or correspondence education (DE/CE), align with the stated mission of the institution.
- Course and program offerings are appropriate for post-secondary education.
- Program descriptions include expected student learning outcomes and list the degrees and certificates that can be earned.
- The institution can supply data that students actually achieve degrees and certificates.

^{*} Possible sources of evidence will vary from college to college according to the diversity of missions, college culture, and college operations in the region. The list above is not intended as a checklist, but only as examples of typical documents that may exist at an institution.

FOR INSTITUTIONS WITH A BACCALAUREATE DEGREE:

- The baccalaureate degree field of study aligns with the institutional mission.
- Student demand for the baccalaureate degree program demonstrates its correlation with the institutional mission.
- 2. Faculty, including full time, part time, and adjunct faculty, regularly engage in ensuring that the content and methods of instruction meet generally accepted academic and professional standards and expectations. In exercising collective ownership over the design and improvement of the learning experience, faculty conduct systematic and inclusive program review, using student achievement data, in order to continuously improve instructional courses and programs, thereby ensuring program currency, improving teaching and learning strategies, and promoting student success.

Possible Sources of Evidence*:

- Documentation of the process for curriculum development, review, and approval the workflow and persons responsible—for courses and for programs;
- Approved course outlines of record that contain course descriptions, expected course learning outcomes, and course content at appropriate educational levels (precollegiate, lower division, or upper division);
- Documentation of a rigorous review process for DE courses to ensure they meet expectations for effective DE teaching methods and regular and substantive interactions;
- Documentation of a regular program review process, with timelines, workflow, and persons responsible;
- Completed program review reports, with analysis of student learning assessment results and analysis of student achievement data, leading to improvement plans, and requests for resource allocations if needed;
- Minutes from departmental, divisional, or other meetings where program reviews, program data, and improvement plans are discussed;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- Faculty are involved in curriculum development for courses and programs.
- Faculty ensure that course content and methods of instruction meet generally accepted academic and professional standards of higher education.
- Faculty evaluate and discuss the relationship between teaching methodologies and student performance on a regular basis.
- Criteria used in program review include relevancy, appropriateness, achievement of learning outcomes, currency, and planning for the future.
- The program review process is consistently followed for all college programs, regardless of the type of program (collegiate, developmental, etc.) and mode of delivery.

- Program review includes analysis of student achievement data (course completions and degree/certificate completions) and student learning data (SLO assessment results).
- The results of program review are used in institutional planning.
- Successive program reviews document improvements that have resulted from plans or goals developed in prior program reviews.
- 3. The institution identifies and regularly assesses learning outcomes for courses, programs, certificates and degrees using established institutional procedures. The institution has officially approved and current course outlines that include student learning outcomes. In every class section students receive a course syllabus that includes learning outcomes from the institution's officially approved course outline¹.

Possible Sources of Evidence*:

- Approved course outlines of record, which contain student learning outcomes and perhaps suggested assessment methods in broad terms;
- Documentation of a regular cycle of learning outcomes assessment for courses and programs—with workflow, timelines, and persons responsible;
- Program review reports that contain assessment results/data and analysis;
- Sample assessment instruments and results from courses or programs;
- Written instructions or a template that guides faculty to include student learning outcomes among the course information on a syllabus;
- Syllabi from courses in a broad range of programs and disciplines, all containing SLOs that match the SLOs in the approved course outlines of record;
- Documentation of a regular process for review of syllabi—with timelines and persons responsible—to ensure syllabi contain accurate course information, including course SLOs:
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

• The institution has established a procedure for identifying student learning outcomes for courses, programs, certificates, and degrees.

- Student learning outcomes are in place for the institution's courses, programs, certificates and degrees.
- All faculty regularly assess learning outcomes in courses and programs.
- Current, officially approved course outlines include student learning outcomes.

¹ In preparation for the peer review visit, the institution should identify a random sampling of 5% of active courses for review. Peer reviewers on the visiting team will review officially approved course outlines of record (CORs) and syllabi for these courses to ensure they contain student learning outcomes (SLOs) and to ensure that the SLOs in the syllabi match the SLOs in the CORs.

^{*} Possible sources of evidence will vary from college to college according to the diversity of missions, college culture, and college operations in the region. The list above is not intended as a checklist, but only as examples of typical documents that may exist at an institution.

- All syllabi include student learning outcomes as listed on the officially approved course outlines.
- Learning outcomes for courses and programs offered as DE/CE match the learning outcomes for the same courses and programs when taught in traditional mode.
- Institutions have structures in place to verify all students receive a course syllabus.

FOR INSTITUTIONS WITH A BACCALAUREATE DEGREE:

- Learning outcomes for baccalaureate courses, programs, and degrees are identified and assessed consistent with institutional processes.
- 4. If the institution offers pre-collegiate level² curriculum, it distinguishes that curriculum from college level³ curriculum and directly supports students in learning the knowledge and skills necessary to advance to and succeed in college level curriculum.

Possible Sources of Evidence*:

- The college catalog;
- Documents that record course sequences from pre-collegiate to college-level;
- Pre-collegiate prerequisite courses noted in catalog descriptions of college-level courses:
- College-level course outlines of record that identify necessary prerequisite skills or knowledge, and pre-collegiate course outlines of record that contain the requisite skills as outcomes;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- Criteria and processes have been developed and are used for decision-making in regards to offering developmental, pre-collegiate, continuing and community education, short-term training, or contract education.
- The college has a process and criteria for determining the appropriate credit type, delivery mode, and location of its courses and programs.
- There is alignment between pre-collegiate level curriculum and college level curriculum in order to ensure clear and efficient pathways for students.
- Catalog information for courses clearly delineates whether a course is pre-collegiate or college-level. Course sequencing from pre-collegiate to college-level is clearly described. Course numbering protocols indicate the level of courses.

² Glossary – *Pre-Collegiate Level*: Curriculum and courses offered by the college, either credit or noncredit, that the college defines as below the level of curriculum that satisfies requirements for either degrees or transfer. Pre-collegiate curriculum usually refers to courses which may prepare a student to successfully complete degrees or transfer. Pre-collegiate curriculum may also refer to courses which provide technical preparation for individuals to attain entry level work without completing studies which would qualify for either a certificate that is part of a degree, a degree or transfer.

³ Glossary – College Level: Curriculum and courses offered by the college which are degree applicable and meet college graduation requirements, including courses in certificate programs that qualify toward an associate degree and above.

5. The institution's degrees and programs follow practices common to American higher education, including appropriate length, breadth, depth, rigor, course sequencing, time to completion, and synthesis of learning. The institution ensures that minimum degree requirements are 60 semester credits or equivalent at the associate level, and 120 credits or equivalent at the baccalaureate level. (ER 12)

Possible Sources of Evidence*:

- Catalog pages that accurately and clearly describe the number of credits required for degrees and certificates;
- Course and/or program development, review, and approval procedure that contains criteria used by faculty and others for determining appropriate length, breadth, depth, rigor, course sequencing, time to completion, and synthesis of learning;
- Policy on the minimum number of credits required for a degree or certificate;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution demonstrates the quality of its instruction by following practices common to American higher education and has policies and procedures in place to define these practices.
- The college follows established criteria to decide the breadth, depth, rigor, sequencing, time to completion, and synthesis of learning of each program it offers.
- All associate degrees at the college require successful completion of a minimum of 60 semester credits.

FOR INSTITUTIONS WITH A BACCALAUREATE DEGREE:

- A minimum of 40 semester credits or equivalent or total upper division coursework, including the major and general education, is required. The minimum total number of semester credits required is 120.
- The academic credit awarded for upper division courses within baccalaureate programs is clearly distinguished from that of lower division courses.
- The instructional level and curriculum of the upper division courses in the baccalaureate degree are comparable to those commonly accepted among like degrees in higher education and reflect the higher levels of knowledge and intellectual inquiry expected at the baccalaureate level.
- Student expectations, including learning outcomes, assignments, and examinations
 of the upper division courses demonstrate the rigor commonly accepted among like
 degrees in higher education.
- The program length and delivery mode of instruction are appropriate for the expected level of rigor.

^{*} Possible sources of evidence will vary from college to college according to the diversity of missions, college culture, and college operations in the region. The list above is not intended as a checklist, but only as examples of typical documents that may exist at an institution.

6. The institution schedules courses in a manner that allows students to complete certificate and degree programs within a period of time consistent with established expectations in higher education.⁴ (ER 9)

Possible Sources of Evidence*:

- Enrollment management plans that take into consideration time to completion and program pathways;
- Student achievement data reports that evaluate the effectiveness of enrollment management and pathways plans;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution schedules classes in alignment with student needs and program pathways, allowing students to complete programs within a reasonable period of time.
- The institution uses data to evaluate the degree to which scheduling facilitates completion for their diverse students' needs.
- The institution reflects on time-to-completion data in program review and institutional evaluation, and devises plans to improve completion rates.

FOR INSTITUTIONS WITH A BACCAL AUREATE DEGREE:

- Baccalaureate courses are scheduled to ensure that students will complete those programs in a reasonable period of time.
- 7. The institution effectively uses delivery modes, teaching methodologies and learning support services that reflect the diverse and changing needs of its students, in support of equity in success for all students.

Possible Sources of Evidence*:

 Institutional reports on diverse and changing needs of students and resulting plans for developing or improving delivery modes, teaching methodologies, and learning support services;

- Policy and/or procedure for DE/CE course and/or program approval;
- Minutes from committee meeting when DE/CE approval procedure is followed.
- Course outlines of record and syllabi from courses that are taught both in traditional mode and in DE/CE mode;
- Examples of DE/CE course materials, assignments, activities, and assessments;
- Institutional evaluation or program review of DE/CE and related learning support services;
- Program reviews that disaggregate student learning assessment data and student achievement data by mode of delivery. When achievement gaps are noted between

⁴ Glossary – *Established expectations in higher education* (also, appropriate for, accepted in, common to, accepted norms in, etc): Shared and time honored principles, values and practices within the American community of higher education.

- delivery modes, program reviews include plans to improve teaching methodologies and/or learning support services in support of *equity* in success;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution demonstrates it understands and is meeting the needs and learning styles of its students, by identifying students by subpopulations.
- The institution has established protocols to determine the appropriate delivery modes for its diverse student populations.
- The institution has established and follows a policy and/or procedure for approving courses and programs for DE/CE. The procedure ensures that DE/CE courses and programs comply with federal definitions of distance education (with regular and substantive interaction with the instructor, initiated by the instructor, and online activities are included as part of a student's grade) and correspondence education (online activities are primarily "paperwork related," including reading posted materials, posting homework and completing exams, and interaction with the instructor is initiated by the student as needed).
- The college regularly evaluates the effectiveness of its delivery modes and uses results to guide improvements.
- The college regularly assesses the changing needs of its students and uses the results of such assessments to plan or improve delivery modes, teaching methodologies, and learning support services.
- The college provides equitable learning support services for DE/CE students and traditional on-campus students.
- 8. The institution validates the effectiveness of department-wide course and/or program examinations, where used, including direct assessment of prior learning. The institution ensures that processes are in place to reduce test bias and enhance reliability.

Possible Sources of Evidence*:

- Documented procedures for department-wide course or program assessments and for evaluating students' prior learning;
- In-house or external reports with data analysis that verifies that department-wide assessments are free of bias:
- Documentation of the existence of an IRB at the institution, one of whose tasks is to verify that department-wide assessments are free of bias;
- If the college uses third-party assessments, it can provide verification from the vendor that the assessments are free of bias;
- And/or other documents that demonstrate the institution is aligned with this Standard.

^{*} Possible sources of evidence will vary from college to college according to the diversity of missions, college culture, and college operations in the region. The list above is not intended as a checklist, but only as examples of typical documents that may exist at an institution.

REVIEW CRITERIA:

- Programs and departments have clear structures in place to determine pre-requisite criteria and to ensure their consistent application.
- If appropriate, programs and departments have protocols to evaluate students' prior learning.
- The institution has established protocols to ensure the use of unbiased, valid measures of student learning.
- 9. The institution awards course credit, degrees and certificates based on student attainment of learning outcomes. Units of credit awarded are consistent with institutional policies that reflect generally accepted norms or equivalencies in higher education. If the institution offers courses based on clock hours, it follows Federal standards for clock-to-credit-hour conversions. (ER 10)

Possible Sources of Evidence*:

- Faculty documents that show which course-level assessments/assignments link to which student learning outcomes. Documentation may be noted on syllabi, in gradebooks, or on other documents;
- When appropriate, course outlines of record that connect course level SLOs to program level SLOs;
- A policy or other document that explains the meanings of grades;
- A policy and/or procedures that assure award of credit for educational experiences is based on achievement of stated student learning outcomes;
- Course outlines that state a minimum of hours of work per unit of credit awarded;
- A policy or other document that verifies the institution follows Federal standards for clock-to-credit-hour conversions;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution can demonstrate that at the course level, passing grades on assignments or exams link directly to students' demonstration of achieving learning outcomes.
- The institution can demonstrate that course credit is awarded based on students' demonstration of achieving learning outcomes.
- The institution awards credits consistent with accepted norms in higher education.
- The achievement of stated programmatic learning outcomes is the basis for awarding degrees and certificates.
- The institution demonstrates that it follows federal standards for clock-to-credit-hour conversions in the awarding of credit.

FOR INSTITUTIONS WITH A BACCALAUREATE DEGREE:

 Baccalaureate degrees and the course credit in those programs are based on student learning outcomes. These outcomes are consistent with generally accepted norms and equivalencies in higher education, especially in relation to upper division courses.

10. The institution makes available to its students clearly stated transfer-of-credit policies in order to facilitate the mobility of students without penalty. In accepting transfer credits to fulfill degree requirements, the institution certifies that the expected learning outcomes for transferred courses are comparable to the learning outcomes of its own courses. Where patterns of student enrollment between institutions are identified, the institution develops articulation agreements as appropriate to its mission. (ER 10)

Possible Sources of Evidence*:

- A policy on Transfer of Credit;
- Documented procedures for review of transcripts, including persons responsible (by position);
- Catalog pages that describe transfer of credit;
- Other documents, such as a Student Handbook, that describe transfer of credit;
- Catalog pages and other documents that describe transfer services available to students;
- Articulation agreements or transfer agreements with other institutions:
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution has approved policies and procedures to address the transfer of classes from and to other institutions, and these policies and procedures are clearly communicated to students.
- Transfer of coursework policies and procedures are regularly reviewed.
- The institution has developed, implemented, and evaluated articulation agreements with institutions where patterns of students enrollment have been identified.

FOR INSTITUTIONS WITH A BACCALAUREATE DEGREE:

- Policies for student transfer into the baccalaureate program ensure that all program requirements are fulfilled, including completion of the minimum required semester units, prerequisites, experiential activities, and general education.
- 11. The institution includes in all of its programs, student learning outcomes, appropriate to the program level, in communication competency, information competency, quantitative competency, analytic inquiry skills, ethical reasoning, the ability to engage diverse perspectives, and other program-specific learning outcomes.

^{*} Possible sources of evidence will vary from college to college according to the diversity of missions, college culture, and college operations in the region. The list above is not intended as a checklist, but only as examples of typical documents that may exist at an institution.

Possible Sources of Evidence*:

- A policy or other document that identifies the above as institutional learning outcomes, or that includes the above within general education (GE) outcomes;
- Course outlines of record that include related institutional or GE learning outcomes among course level learning outcomes;
- Program or degree information in the college catalog or other documents that include learning outcomes related to the above;
- Program reviews or other assessment reports that document student achievement of the above learning outcomes;
- Institutional evaluation or planning documents that report and/or broadly analyze student achievement of the above learning outcomes;
- Educational planning documents or templates (commonly used by academic advisers) that include all required courses for a degree, including courses that satisfy institutional (or GE) learning outcomes;
- A transcript evaluation process for graduation applicants that assures student achievement of the above learning outcomes;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution has adopted programmatic learning outcomes in communication competency, information competency, quantitative competency, analytic inquiry skills, ethical reasoning, the ability to engage diverse perspectives, and other program-specific learning outcomes.
- These learning outcomes are regularly assessed and results are used to drive program improvements.

FOR INSTITUTIONS WITH A BACCALAUREATE DEGREE:

- Student learning outcomes in the baccalaureate program are consistent with generally accepted norms in higher education and reflect the higher levels expected at the baccalaureate level.
- 12. The institution requires of all of its degree programs a component of general education based on a carefully considered philosophy for both associate and baccalaureate degrees that is clearly stated in its catalog. The institution, relying on faculty expertise, determines the appropriateness of each course for inclusion in the general education curriculum, based upon student learning outcomes and competencies appropriate to the degree level. The learning outcomes include a student's preparation for and acceptance of responsible participation in civil society, skills for lifelong learning and application of learning, and a broad comprehension of the development of knowledge, practice, and interpretive approaches in the arts and humanities, the sciences, mathematics, and social sciences. (ER 12)

Possible Sources of Evidence*:

A policy or other document that states the institution's general education (GE) philosophy;

- Catalog pages that outline GE requirements for graduation, including GE requirements for the baccalaureate if the institution offers a BA, BS, or Bachelor of Applied Science;
- A Curriculum Handbook or other procedural document that outlines an approval process, including persons responsible, for accepting courses as satisfying GE requirements;
- Course outlines of record for GE approved courses that include relevant GE learning outcomes;
- Educational planning documents or templates (commonly used by academic advisers) that include all required courses for a degree;
- A transcript evaluation process for graduation applicants that ensures completion of GE requirements;
- Program reviews or other assessment reports that analyze and evaluate student achievement of GE learning outcomes;
- Institutional evaluation or planning documents that report and/or broadly analyze student achievement of GE learning outcomes;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution has a faculty developed rationale for general education that serves as the basis for inclusion of courses in general education and is listed in the catalog.
- The institution has a general education philosophy, which reflects its degree requirements.

FOR INSTITUTIONS WITH A BACCALAUREATE DEGREE:

- At least 36 semester units or equivalent of lower division general education is required, including at least nine semester units or equivalent of upper division general education coursework.
- At least nine semester units or equivalent of upper division general education coursework is required.
- The general education requirements are integrated and distributed to both lower and upper division courses.
- The general education requirements are distributed across the major subject areas for general education; the distribution appropriately captures the baccalaureate level student learning outcomes and competencies.
- 13. All degree programs include focused study in at least one area of inquiry or in an established interdisciplinary core.⁵ The identification of specialized courses in an

⁵ Glossary – *Interdisciplinary Core*: A set of courses required of all students for completion of an interdisciplinary major or degree. The courses are identified on the basis of the skills, knowledge, and

^{*} Possible sources of evidence will vary from college to college according to the diversity of missions, college culture, and college operations in the region. The list above is not intended as a checklist, but only as examples of typical documents that may exist at an institution.

area of inquiry or interdisciplinary core is based upon student learning outcomes and competencies, and includes mastery, at the appropriate degree level, of key theories and practices within the field of study.

Possible Sources of Evidence*:

- Catalog information for each degree and certificate, including required courses within the discipline and/or related disciplines;
- Other publications that contain the same information for each degree;
- Appropriate level student learning outcomes recorded in the course outline of record for each course in the degree pathway;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

 All programs includes a focused study on one area of inquiry or discipline and includes key theories and practices appropriate for the certificate of achievement or associate's degree level.

FOR INSTITUTIONS WITH A BACCALAUREATE DEGREE:

- The baccalaureate degree program includes a focused study on one area of inquiry or discipline at the baccalaureate level and includes key theories and practices appropriate to the baccalaureate level.
- 14. Graduates completing career-technical certificates and degrees demonstrate technical and professional competencies that meet employment standards and other applicable standards and preparation for external licensure and certification.

Possible Sources of Evidence*:

- Catalog information for each degree and certificate, including required courses, preparation for external licensure or certification, and career opportunities;
- CTE program websites;
- Reports of licensure pass rates;
- CTE program reviews or similar reports that include assessment data on student demonstration of technical and professional competencies;
- Minutes of CTE faculty/professional advisory groups;
- Course outlines of record of CTE and technical courses:
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution verifies and maintains currency of employment opportunities and other external factors in all of its career-technical disciplines.
- The institution determines competency levels and measurable student learning outcomes based upon faculty expertise and input from industry representatives.

habits of mind that students within the interdisciplinary program of study are expected to attain and demonstrate.

- The institution assesses student achievement of technical and professional competencies as captured in learning outcomes of career-technical courses and programs.
- CTE faculty and professional advisory groups discuss current employment standards and revise curriculum as needed.
- The institution's website maintains current information of external requirements and other factors related to career-technical degree and certificate programs and current information about employment opportunities.

FOR INSTITUTIONS WITH A BACCALAUREATE DEGREE:

- The CTE baccalaureate degree ensures students will be able to meet employment standards and licensure or certification as required in the field of study.
- 15. When programs are eliminated or program requirements are significantly changed, the institution makes appropriate arrangements so that enrolled students may complete their education in a timely manner with a minimum of disruption.

Possible Sources of Evidence*:

- Documented procedures for program elimination process;
- If a program has been eliminated, the college can provide documentation that it has followed its procedures;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution has established procedures regarding program elimination, including the process for which enrolled students will be able to complete their education in a timely manner with a minimum of disruption.
- Program elimination procedure is clearly communicated to students.
- 16. The institution regularly evaluates and improves the quality and currency of all instructional programs offered in the name of the institution, including collegiate, pre-collegiate, career-technical, and continuing and community education courses and programs, regardless of delivery mode or location. The institution systematically strives to improve programs and courses to enhance learning outcomes and achievement for students.

Possible Sources of Evidence*:

- Program review calendar and schedule for report submissions;
- Program review reports that document plans for improvements and improvements that have been accomplished;

^{*} Possible sources of evidence will vary from college to college according to the diversity of missions, college culture, and college operations in the region. The list above is not intended as a checklist, but only as examples of typical documents that may exist at an institution.

- Institutional planning and evaluation documents that include plans for improvements and reports on improvements that have been accomplished, with accompanying data on student learning and student achievement;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The college has a process to regularly evaluate the effectiveness of its courses and programs.
- The criteria used in program review include relevancy, appropriateness, and achievement of student learning outcomes, currency, and planning for the future.
- The program review process is consistently followed for all college programs, regardless of the type of program (collegiate, developmental, etc.).
- The results of program evaluation are used in institutional planning.
- Changes/improvements in programs have occurred as a result of the consideration of program evaluations and are evaluated for their effectiveness.

B. Library and Learning Support Services

 The institution supports student learning and achievement by providing library, and other learning support services to students and to personnel responsible for student learning and support. These services are sufficient in quantity, currency, depth, and variety to support educational programs, regardless of location or means of delivery, including distance education and correspondence education. Learning support services include, but are not limited to, library collections, tutoring, learning centers, computer laboratories, learning technology, and ongoing instruction for users of library and other learning support services. (ER 17)

Possible Sources of Evidence*:

- College catalog information on library and other learning support services. These services may be repeated in a Student Handbook, Faculty Handbook, and/or Personnel Handbook;
- Web-based access to all library and learning support services;
- Web instructions on how to use online library and learning support services;
- Schedules of trainings/workshops/podcasts on how to use library and learning support services;
- New staff and faculty orientations that include library and learning support services on the agenda;
- Results of student satisfaction surveys or other evaluations of library and learning support services;
- Results of faculty and staff satisfaction surveys or other evaluations of library and learning support services;
- Enrollment reports of library and learning support users;

- Other reports of student use of library and learning support services;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution assesses the effectiveness of its own library and learning support services in terms of quantity, quality, depth and variety.
- The institution has an established evaluation process to determine it has sufficient depth and variety of library materials, including technology support, to meet the learning needs of its students.
- All campus locations/all types of students/all college instructional programs are equally supported by library services and accessibility.
- The college provides equitable learning support services for DE/CE students and traditional on-campus students.

FOR INSTITUTIONS WITH A BACCALAUREATE DEGREE:

- Learning support services to support the baccalaureate degree program are sufficient to support the quality, currency, rigor, and depth of the baccalaureate degree and reflect the unique needs of the program.
- Resource collections are sufficient in regard to the rigor, currency, and depth expected of the baccalaureate level.
- 2. Relying on appropriate expertise of faculty, including librarians, and other learning support services professionals, the institution selects and maintains educational equipment and materials to support student learning and enhance the achievement of the mission.

Possible Sources of Evidence*:

- Minutes of meetings of library and/or learning support personnel and/or faculty, especially for the purposes of planning or evaluating library and learning support services;
- Inventory of educational equipment and materials for library and/or learning support services;
- Replacement, repair, or maintenance schedule for library and learning support equipment and materials;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- Faculty and library personnel work together to develop and maintain appropriate library resources.
- Faculty and library personnel work together to inform the selection of educational equipment and materials to support student learning.

^{*} Possible sources of evidence will vary from college to college according to the diversity of missions, college culture, and college operations in the region. The list above is not intended as a checklist, but only as examples of typical documents that may exist at an institution.

- Faculty and learning support personnel work together to develop appropriate learning support services, equipment, technology, and learning spaces.
- The institution has an established evaluation process to determine it has sufficient depth and variety of materials to meet the learning needs of its students.
- 3. The institution evaluates library and other learning support services to assure their adequacy in meeting identified student needs. Evaluation of these services includes evidence that they contribute to the attainment of student learning outcomes. The institution uses the results of these evaluations as the basis for improvement.

Possible Sources of Evidence*:

- Surveys and other evaluation instruments that are used to determine effectiveness of library and learning support services;
- Program review reports of library and learning support services;
- In the program review reports, institutional student achievement data or select program or course data that show library or learning support services' impact on student learning and student achievement;
- Special reports that evaluate library or learning support services' impact on student learning and student achievement;
- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- The institution uses methods to evaluate its library and other learning support services.
- The evaluation assesses use, access, and relationship of the services to intended student learning.
- The evaluation includes input by faculty, staff and students.
- The college regularly evaluates the impact that learning support services have on student learning.
- 4. When the institution relies on or collaborates with other institutions or other sources for library and other learning support services for its instructional programs, it documents that formal agreements exist and that such resources and services are adequate for the institution's intended purposes, are easily accessible and utilized. The institution takes responsibility for and assures the security, maintenance, and reliability of services provided either directly or through contractual arrangement. The institution regularly evaluates these services to ensure their effectiveness. (ER 17)

Possible Sources of Evidence*:

- Copies of contracts or MOUs with external sources, organizations, consortiums, or agencies;
- Evaluations of these external services, which may be included in program reviews;
- Reports of numbers of end users;

- And/or other documents that demonstrate the institution is aligned with this Standard.

REVIEW CRITERIA:

- Collaboration with other institutions or other sources for library and learning support services are evaluated for quality assurance, including services that are formalized through contractual agreements.
- The institution gathers information to assess whether the services are being used and are effective.

ACCREDITATION STANDARDS	Councils/Committees									
	Executive Cabinet	President's Cabinet	SPC	Faculty Senate	FASPC	HRSPC	IPC	SSPC	Curriculum Committee	TOC
Standard I. Mission, Academic Quality and Institutional Effectiveness, and Integrity										
A. Mission			X							
B. Assuring Academic Quality and Institutional Effectiveness			X				X			X
Academic Quality			X				X			X
Institutional Effectiveness			X				X			
C. Institutional Integrity		X		X						
Standard II: Student Learning Programs and Support Services										
A. Instructional Programs							X		X	
B. Library and Learning Services							X			
C. Student Support Services								X		
Standard III: Resources										
A. Human Resources						X				
B. Physical Resources					X					
C. Technology Resources					X					
D. Financial Resources					X					
Planning					X					
Fiscal Responsibility and Stability					X					
Liabilities					X					
Contractual Agreements					X					
Standard IV: Leadership and Governance										
A. Decision-making Roles and Processes			X							
B. Chief Executive Officer	X									
C. Governing Board	X									
D. Multi-College Districts or Systems										

ACCREDITING COMMISSION FOR COMMUNITY AND JUNIOR COLLEGES

Western Association of Schools and Colleges

Accreditation Standards

(Adopted June 2014)

Introduction¹

The primary purpose of an ACCJC-accredited institution is to foster student learning and student achievement. An effective institution ensures that its resources, programs, and services, whenever, wherever, and however delivered, support student learning and achievement. The effective institution ensures academic quality and continuous improvement through ongoing assessment of learning and achievement and pursues institutional excellence and improvement through ongoing, integrated planning and evaluation.

There are four Standards that work together to define and promote student success, academic quality, institutional integrity, and excellence. The mission provides a framework for all institutional goals and activities. The institution provides the means for students to learn and achieve their goals, assesses how well learning is occurring, and strives to improve learning and achievement through ongoing, systematic, and integrated evaluation and planning (Standard I). Student learning programs and support services make possible the academic quality that supports student success (Standard II). Human, physical, technology, and financial resources enable these programs and services to function and improve (Standard III). Ethical and effective leadership throughout the organization guides the accomplishment of the mission and supports institutional effectiveness and improvement (Standard IV). Integrating the elements of the Standards gives institutions the means to develop a comprehensive assessment of academic quality, institutional integrity and effectiveness, and a path to continuous improvement.

Standard I: Mission, Academic Quality and Institutional Effectiveness, and Integrity

The institution demonstrates strong commitment to a mission that emphasizes student learning and student achievement. Using analysis of quantitative and qualitative data, the institution continuously and systematically evaluates, plans, implements, and improves the quality of its educational programs and services. The institution demonstrates integrity in all policies, actions, and communication. The administration, faculty, staff, and governing board members act honestly, ethically, and fairly in the performance of their duties.

A. Mission

1. The mission describes the institution's broad educational purposes, its intended student population, the types of degrees and other credentials it offers, and its commitment to student learning and student achievement. (ER 6)

¹ The Introduction section and opening paragraphs of each Standard are not intended for citation as standards. They are introductory in nature only.

- 2. The institution uses data to determine how effectively it is accomplishing its mission, and whether the mission directs institutional priorities in meeting the educational needs of students.
- 3. The institution's programs and services are aligned with its mission. The mission guides institutional decision-making, planning, and resource allocation and informs institutional goals for student learning and achievement.
- 4. The institution articulates its mission in a widely published statement approved by the governing board. The mission statement is periodically reviewed and updated as necessary. (ER 6)

B. Assuring Academic Quality and Institutional Effectiveness Academic Quality

- 1. The institution demonstrates a sustained, substantive and collegial dialog about student outcomes, student equity, academic quality, institutional effectiveness, and continuous improvement of student learning and achievement.
- 2. The institution defines and assesses student learning outcomes for all instructional programs and student and learning support services. (ER 11)
- 3. The institution establishes institution-set standards for student achievement, appropriate to its mission, assesses how well it is achieving them in pursuit of continuous improvement, and publishes this information. (ER 11)
- 4. The institution uses assessment data and organizes its institutional processes to support student learning and student achievement.

Institutional Effectiveness

- 5. The institution assesses accomplishment of its mission through program review and evaluation of goals and objectives, student learning outcomes, and student achievement. Quantitative and qualitative data are disaggregated for analysis by program type and mode of delivery.
- 6. The institution disaggregates and analyzes learning outcomes and achievement for subpopulations of students. When the institution identifies performance gaps, it implements strategies, which may include allocation or reallocation of human, fiscal and other resources, to mitigate those gaps and evaluates the efficacy of those strategies.
- 7. The institution regularly evaluates its policies and practices across all areas of the institution, including instructional programs, student and learning support services, resource management, and governance processes to assure their effectiveness in supporting academic quality and accomplishment of mission.
- 8. The institution broadly communicates the results of all of its assessment and evaluation activities so that the institution has a shared understanding of its strengths and weaknesses and sets appropriate priorities.

9. The institution engages in continuous, broad based, systematic evaluation and planning. The institution integrates program review, planning, and resource allocation into a comprehensive process that leads to accomplishment of its mission and improvement of institutional effectiveness and academic quality. Institutional planning addresses short- and long-range needs for educational programs and services and for human, physical, technology, and financial resources. (ER 19)

C. Institutional Integrity

- 1. The institution assures the clarity, accuracy, and integrity of information provided to students and prospective students, personnel, and all persons or organizations related to its mission statement, learning outcomes, educational programs, and student support services. The institution gives accurate information to students and the public about its accreditation status with all of its accreditors. (ER 20)
- 2. The institution provides a print or online catalog for students and prospective students with precise, accurate, and current information on all facts, requirements, policies, and procedures listed in the "Catalog Requirements" (see endnote). (ER 20)
- 3. The institution uses documented assessment of student learning and evaluation of student achievement to communicate matters of academic quality to appropriate constituencies, including current and prospective students and the public. (ER 19)
- 4. The institution describes its certificates and degrees in terms of their purpose, content, course requirements, and expected learning outcomes.
- 5. The institution regularly reviews institutional policies, procedures, and publications to assure integrity in all representations of its mission, programs, and services.
- 6. The institution accurately informs current and prospective students regarding the total cost of education, including tuition, fees, and other required expenses, including textbooks, and other instructional materials.
- 7. In order to assure institutional and academic integrity, the institution uses and publishes governing board policies on academic freedom and responsibility. These policies make clear the institution's commitment to the free pursuit and dissemination of knowledge, and its support for an atmosphere in which intellectual freedom exists for all constituencies, including faculty and students. (ER 13)
- 8. The institution establishes and publishes clear policies and procedures that promote honesty, responsibility and academic integrity. These policies apply to all constituencies and include specifics relative to each, including student behavior, academic honesty and the consequences for dishonesty.
- 9. Faculty distinguish between personal conviction and professionally accepted views in a discipline. They present data and information fairly and objectively.

- 10. Institutions that require conformity to specific codes of conduct of staff, faculty, administrators, or students, or that seek to instill specific beliefs or world views, give clear prior notice of such policies, including statements in the catalog and/or appropriate faculty and student handbooks.
- 11. Institutions operating in foreign locations operate in conformity with the Standards and applicable Commission policies for all students. Institutions must have authorization from the Commission to operate in a foreign location.
- 12. The institution agrees to comply with Eligibility Requirements, Accreditation Standards, Commission policies, guidelines, and requirements for public disclosure, institutional reporting, team visits, and prior approval of substantive changes. When directed to act by the Commission, the institution responds to meet requirements within a time period set by the Commission. It discloses information required by the Commission to carry out its accrediting responsibilities. (ER 21)
- 13. The institution advocates and demonstrates honesty and integrity in its relationships with external agencies, including compliance with regulations and statutes. It describes itself in consistent terms to all of its accrediting agencies and communicates any changes in its accredited status to the Commission, students, and the public. (ER 21)
- 14. The institution ensures that its commitments to high quality education, student achievement and student learning are paramount to other objectives such as generating financial returns for investors, contributing to a related or parent organization, or supporting external interests.

Standard II: Student Learning Programs and Support Services

The institution offers instructional programs, library and learning support services, and student support services aligned with its mission. The institution's programs are conducted at levels of quality and rigor appropriate for higher education. The institution assesses its educational quality through methods accepted in higher education, makes the results of its assessments available to the public, and uses the results to improve educational quality and institutional effectiveness. The institution defines and incorporates into all of its degree programs a substantial component of general education designed to ensure breadth of knowledge and to promote intellectual inquiry. The provisions of this standard are broadly applicable to all instructional programs and student and learning support services offered in the name of the institution.

A. Instructional Programs

- 1. All instructional programs, regardless of location or means of delivery, including distance education and correspondence education, are offered in fields of study consistent with the institution's mission, are appropriate to higher education, and culminate in student attainment of identified student learning outcomes, and achievement of degrees, certificates, employment, or transfer to other higher education programs. (ER 9 and ER 11)
- 2. Faculty, including full time, part time, and adjunct faculty, ensure that the content and methods of instruction meet generally accepted academic and professional standards and expectations. Faculty and others responsible act to continuously improve instructional courses, programs and directly related services through systematic evaluation to assure currency, improve teaching and learning strategies, and promote student success.
- 3. The institution identifies and regularly assesses learning outcomes for courses, programs, certificates and degrees using established institutional procedures. The institution has officially approved and current course outlines that include student learning outcomes. In every class section students receive a course syllabus that includes learning outcomes from the institution's officially approved course outline.
- 4. If the institution offers pre-collegiate level curriculum, it distinguishes that curriculum from college level curriculum and directly supports students in learning the knowledge and skills necessary to advance to and succeed in college level curriculum.
- 5. The institution's degrees and programs follow practices common to American higher education, including appropriate length, breadth, depth, rigor, course sequencing, time to completion, and synthesis of learning. The institution ensures that minimum degree requirements are 60 semester credits or equivalent at the associate level, and 120 credits or equivalent at the baccalaureate level. (ER 12)
- 6. The institution schedules courses in a manner that allows students to complete certificate and degree programs within a period of time consistent with established expectations in higher education. (ER 9)

- 7. The institution effectively uses delivery modes, teaching methodologies and learning support services that reflect the diverse and changing needs of its students, in support of equity in success for all students.
- 8. The institution validates the effectiveness of department-wide course and/or program examinations, where used, including direct assessment of prior learning. The institution ensures that processes are in place to reduce test bias and enhance reliability.
- 9. The institution awards course credit, degrees and certificates based on student attainment of learning outcomes. Units of credit awarded are consistent with institutional policies that reflect generally accepted norms or equivalencies in higher education. If the institution offers courses based on clock hours, it follows Federal standards for clock-to-credit-hour conversions. (ER 10)
- 10. The institution makes available to its students clearly stated transfer-of-credit policies in order to facilitate the mobility of students without penalty. In accepting transfer credits to fulfill degree requirements, the institution certifies that the expected learning outcomes for transferred courses are comparable to the learning outcomes of its own courses. Where patterns of student enrollment between institutions are identified, the institution develops articulation agreements as appropriate to its mission. (ER 10)
- 11. The institution includes in all of its programs, student learning outcomes, appropriate to the program level, in communication competency, information competency, quantitative competency, analytic inquiry skills, ethical reasoning, the ability to engage diverse perspectives, and other program-specific learning outcomes.
- 12. The institution requires of all of its degree programs a component of general education based on a carefully considered philosophy for both associate and baccalaureate degrees that is clearly stated in its catalog. The institution, relying on faculty expertise, determines the appropriateness of each course for inclusion in the general education curriculum, based upon student learning outcomes and competencies appropriate to the degree level. The learning outcomes include a student's preparation for and acceptance of responsible participation in civil society, skills for lifelong learning and application of learning, and a broad comprehension of the development of knowledge, practice, and interpretive approaches in the arts and humanities, the sciences, mathematics, and social sciences. (ER 12)
- 13. All degree programs include focused study in at least one area of inquiry or in an established interdisciplinary core. The identification of specialized courses in an area of inquiry or interdisciplinary core is based upon student learning outcomes and competencies, and include mastery, at the appropriate degree level, of key theories and practices within the field of study.
- 14. Graduates completing career-technical certificates and degrees demonstrate technical and professional competencies that meet employment standards and other applicable standards and preparation for external licensure and certification.