



TO: Chief Student Services Officers
Chief Instruction Officers
Student Services Directors, Coordinators, and Staff

FROM: Rhonda Mohr
Vice Chancellor, Educational Services

RE: Regional Programmatic Support

BACKGROUND

Last month, Deputy Chancellor Dr. Daisy Gonzales, released a memo announcing the realignment of the Student Services and Academic Affairs Divisions into one division, Educational Services and Support. This realignment was done in order to embrace the philosophy of the Guided Pathways Framework. Also announced in the memo was the Regional Programmatic Support team, which will provide support for Admissions and Records, CalWORKs, Disabled Student Programs and Services, Extended Opportunity Programs and Services/Cooperative Agencies Resources for Education, and NextUp (Cooperating Agencies Foster Youth Educational Support) based on the seven Strong Workforce/Guided Pathways regions.

STAFF AND REGIONAL ASSIGNMENTS

The Regional Programmatic Support team has been cross training and preparing for several months in order to transition to the regional model. The intent is to align with Guided Pathways and continue the work of dismantling silos and building relationships in a case management model to better enable successful outcomes for students. We will continue to have program leads assigned to maintain program expertise, engage with professional organizations, monitor listserv’s, handle allocations, and plan professional development. Regional staff assignments are listed in the following table. Please see the attachment for a college list by region with map.

Staff	Region	Lead Program Assignment
Linda Vann lvann@cccco.edu 916-322-3234	A: Greater Sacramento, Northern Coastal, Northern Coastal	DSPS
Elena Alcala	B: East Bay, Mid-Peninsula North Bay, Silicon Valley,	Admissions & Records

ealcala@cccoco.edu 916-327-0752	Santa Cruz/Monterey	
Karen Baker kbaker@cccoco.edu 916-327-5890	C: Central Valley, Mother Lode	CalWORKs
Barry White bwhite@cccoco.edu 916-327-5347	D: South Central Coast	
Colleen Ganley cganley@cccoco.edu 916-323-3865	E: San Diego/Imperial	NextUp (CAFYES) FYSI Basic Needs
Interim Karen Baker kbaker@cccoco.edu 916-327-5890	F: Inland Empire/Desert	EOPS/CARE
Nicole Alexander nalexander@cccoco.edu 916-324-7913	G: Los Angeles, Orange County	Mental Health/Health Services

ACTION REQUESTED

College staff and administrators should contact their assigned Regional Programmatic staff person for assistance with all categorical program needs. If you pose a question to your assigned regional staff person that he/she is unable to answer, that staff person will work with the program lead to obtain an answer. We have set service expectation levels; all emails will be acknowledged within 24 hours, with questions requiring additional research to be answered within 72 hours. We acknowledge there will be an adjustment period and appreciate your patience while we make this transition to better serve colleges and, as a result, students. We are excited at the opportunity to build stronger relationships with colleges while providing high quality technical assistance and professional development. If you have any further questions, please contact Dean Mia Keeley at mkeeley@cccoco.edu or your assigned Regional Support Staff person.

cc: Alice Perez, Vice Chancellor, Educational Services