



P.O. Box 1847
Bakersfield, CA 93303-1847

Welcome to Navitus

<DATE>

Dear Self-insured Schools of California (SISC) Member:

The purpose of this letter is to make you aware of a change in your prescription drug program. **Starting <effective date>, your prescription drug coverage will be managed by Navitus MedicareRx (PDP).** Navitus MedicareRx is committed to lowering drug costs and improving health. We provide expert customer service that builds trust and confidence.

Beginning <effective date>, please use your new Navitus MedicareRx prescription ID card at your pharmacy. This will be explained in more detail in your member booklet. You will receive your booklet shortly before your new pharmacy benefits begin with Navitus MedicareRx. Your new prescription ID cards will be mailed to you.

Pharmacy Network

The Navitus pharmacy network includes approximately 67,000 retail pharmacies nationwide. To find a pharmacy in your area, please see the pharmacy search feature on Navitus MedicareRx member portal. The Navitus MedicareRx website is located at <https://medicarerx.navitus.com>. You can also call Navitus MedicareRx Customer Care for help in selecting a pharmacy near you. They can be reached at 1-866-270-3877, or TTY users please call 711. Hours are 24 hours a day / 7 days a week, except for Thanksgiving and Christmas Day.

Formulary and Prior Authorizations

Within the first 90 days, if you are currently taking a medication that is not on the Navitus MedicareRx formulary, you will receive a letter after the first time you fill your medication using our plan. The letter will provide medication options. As soon as you receive the letter, take it to your provider to talk about these medication options. If you or your provider have any questions, please call Navitus MedicareRx Customer Care toll-free at 1-866-270-3877, or TTY users please call 711. Hours are 24 hours a day / 7 days a week, except for Thanksgiving and Christmas Day.

If you currently receive a medication for which you had to get an approved prior authorization, you will need to get this renewed once you become effective with Navitus MedicareRx. It is not possible to transfer a prior authorization for a drug from your current plan to Navitus MedicareRx.

What to Expect Next

After you receive your new ID card you can register and find information about your plan online at our secure member portal. To begin, use your pharmacy benefit ID number to log in to Navi-Gate® for Members. This portal can be found at <https://medicarerx.navitus.com> >Members>Click here for new registration.

Navitus MedicareRx looks forward to providing you a high level of service, convenient tools to help lower your drug costs, and the support you need to improve your health. If you have questions, please call Navitus Medicare Rx Customer Care. We can be reached toll-free at 1-866-270-3877, or TTY users please call 711. Hours are 24 hours a day / 7 days a week, except for Thanksgiving and Christmas Day.

To learn more about Navitus MedicareRx, please visit our website at <https://medicarerx.navitus.com>.

Sincerely,

SISC and Navitus MedicareRx (PDP)