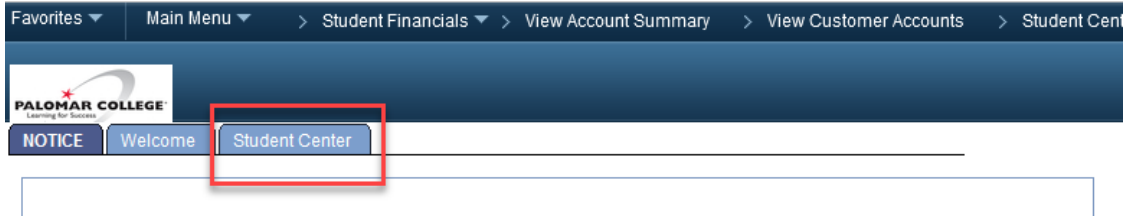


MTS Pronto Pass

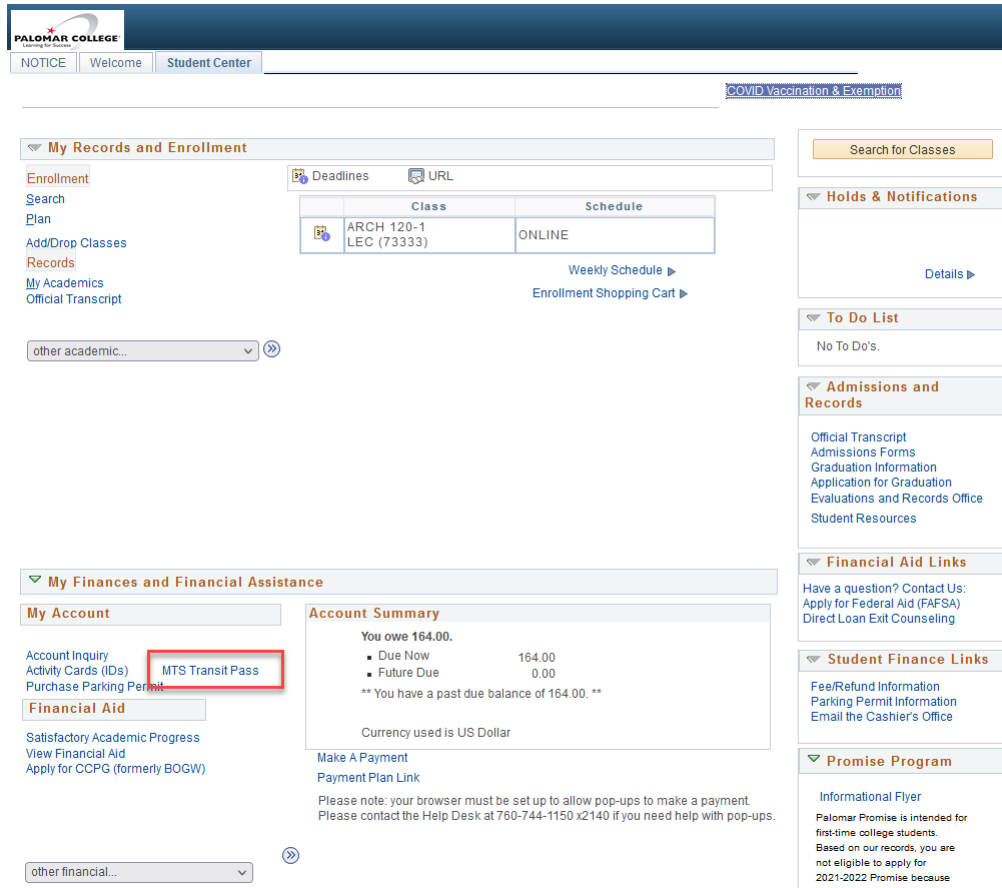
Students must be currently enrolled in classes and have a Student Activity card in order to purchase an MTS Pronto Pass.

1. Log into your MyPalomar Account at <https://my.palomar.edu/psp/palc9prd/?cmd=login>.
2. Select Student Center



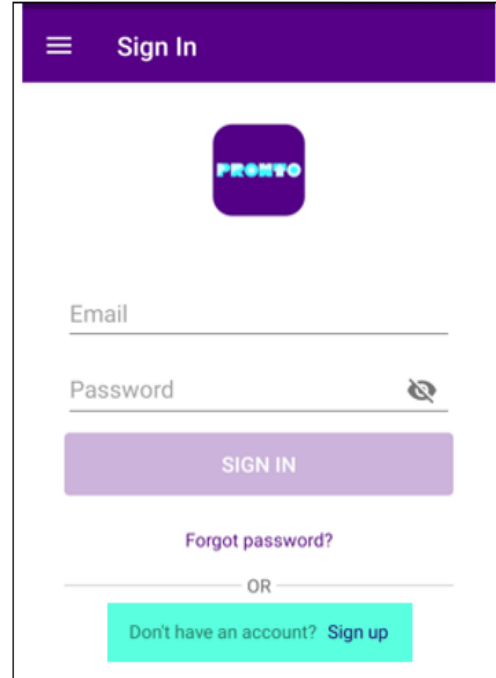
3. Under My Finances and Financial Assistance, select the MTS Transit Pass Link.

Please note- if you do not already have a Student Activity Card, you will be unable to purchase the MTS Transit Pass. The link for the Activity Card is directly to the left of the MTS Transit Pass link and, once purchased, the MTS link will be available.

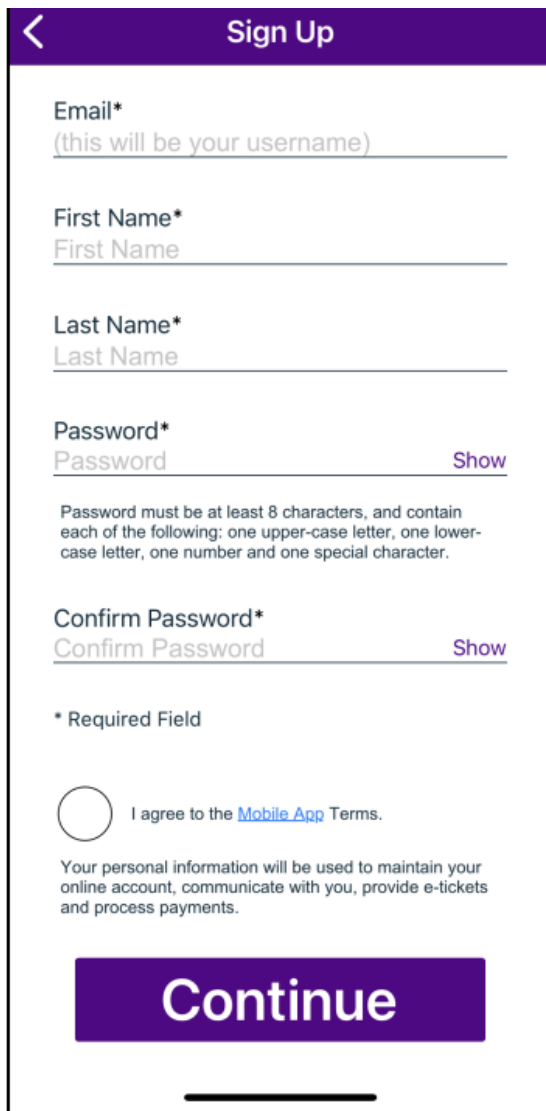


MTS Pronto Pass

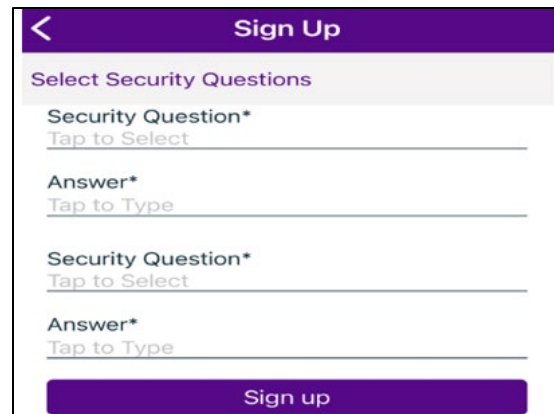
4. Download the “Pronto-San Diego” app from the app store on your Smart Phone
5. If you are new to Pronto, open the App, Click “Sign Up” at the bottom.
6. Complete the sign-up process.



The screenshot shows the 'Sign In' screen of the Pronto app. At the top, there is a purple header with a hamburger menu icon and the text 'Sign In'. Below the header is the Pronto logo, which consists of a purple rounded square with the word 'PRONTO' in white. Underneath the logo are two input fields: 'Email' and 'Password'. The 'Password' field has a small eye icon to its right. Below these fields is a purple button labeled 'SIGN IN'. Underneath the button is a link that says 'Forgot password?'. Below that is a horizontal line with the word 'OR' in the center. At the bottom, there is a green button that says 'Don't have an account? Sign up'.



The screenshot shows the 'Sign Up' screen of the Pronto app. At the top, there is a purple header with a back arrow icon and the text 'Sign Up'. Below the header are four input fields: 'Email*' (with a subtext '(this will be your username)'), 'First Name*', 'Last Name*', and 'Password*'. The 'Password*' field has a 'Show' link to its right. Below the 'Password*' field is a text block: 'Password must be at least 8 characters, and contain each of the following: one upper-case letter, one lower-case letter, one number and one special character.' Below this is another input field: 'Confirm Password*' with a 'Show' link to its right. Below the input fields is a section with a '* Required Field' label. Underneath is a radio button followed by the text 'I agree to the [Mobile App Terms](#).' Below that is a paragraph: 'Your personal information will be used to maintain your online account, communicate with you, provide e-tickets and process payments.' At the bottom of the screen is a large purple button labeled 'Continue'.



The screenshot shows the 'Select Security Questions' screen of the Pronto app. At the top, there is a purple header with a back arrow icon and the text 'Sign Up'. Below the header is a section titled 'Select Security Questions'. Underneath are two pairs of input fields. The first pair is 'Security Question*' with a 'Tap to Select' subtext, and 'Answer*' with a 'Tap to Type' subtext. The second pair is 'Security Question*' with a 'Tap to Select' subtext, and 'Answer*' with a 'Tap to Type' subtext. At the bottom of the screen is a purple button labeled 'Sign up'.

MTS Pronto Pass



PRONTO Account Activation

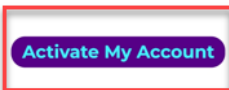
External Inbox



Hello, !

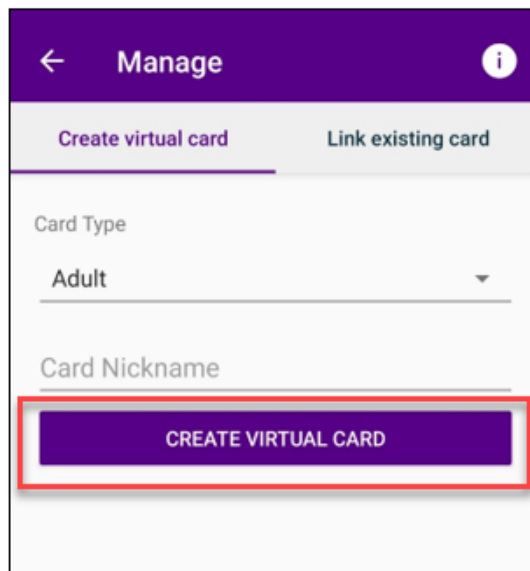
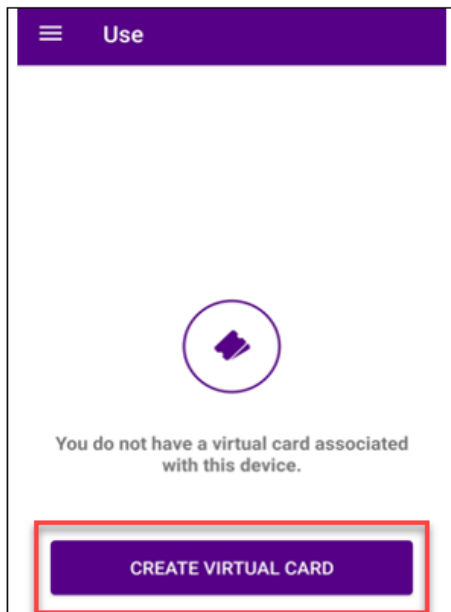
Click below to activate your PRONTO account.

Username:



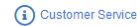
7. Activate your account through an email sent to you from Pronto. The email will be sent to the address you used to sign up. Select “Activate My Account” in the email sent over.

8. After signing into the app, you are taken to the “Use” page. There, you will create a virtual card.



MTS Pronto Pass

- Once card has successfully been created, please make note of the card number at the top of the Manage Page. You will need to enter this information into the payment website



Pronto-MTS Transit Pass

Instructions

Before purchasing the pass, please make sure to download the Pronto App and create a virtual card. Instructions can be found at the link below. When signing up for the app and completing the payment transaction, both email addresses must be the same.

[MTS Pronto Download Instructions](#)

Once you have downloaded the app and created a virtual card, please continue to this page to make a payment. You will need the Pronto Card number found at the top of the "Manage" page in your Pronto App.

After making the payment, you will receive an emailed receipt- **this does not mean your pass is valid. Within 1 business day, you will be contacted by the Cashier's Office to confirm that your pass is valid and ready to use. Your pass is not valid until that occurs.**

Student Information

First Name

Last Name

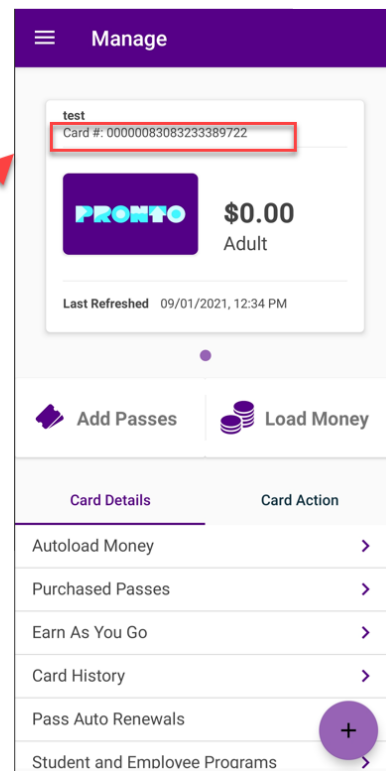
Email Address

Mobile Phone

ID

Re-enter ID

Pronto Card Number (Found on top of "Manage" page in Pronto App)



- Complete payment and information section of website. A receipt will be sent to your email address entered.

- Cashier's Office will be in contact with you within 1 business day to finalize the steps of issuing you the pass.

YOUR PASS IS NOT VALID UNTIL YOU HAVE RECEIVED DIRECT COMMUNICATION FROM THE CASHIER'S OFFICE.