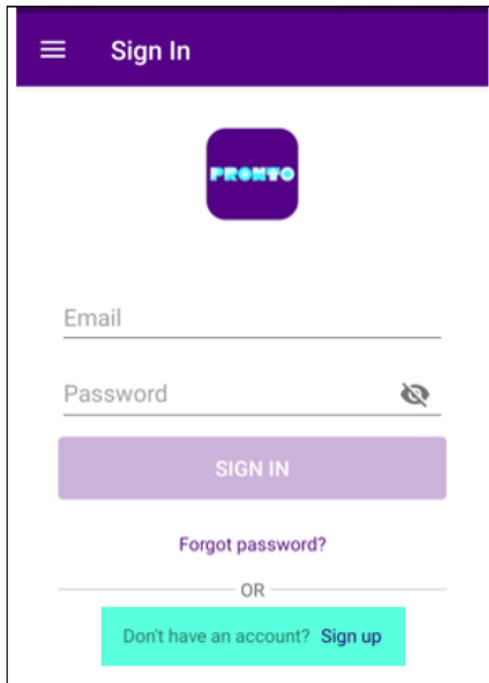
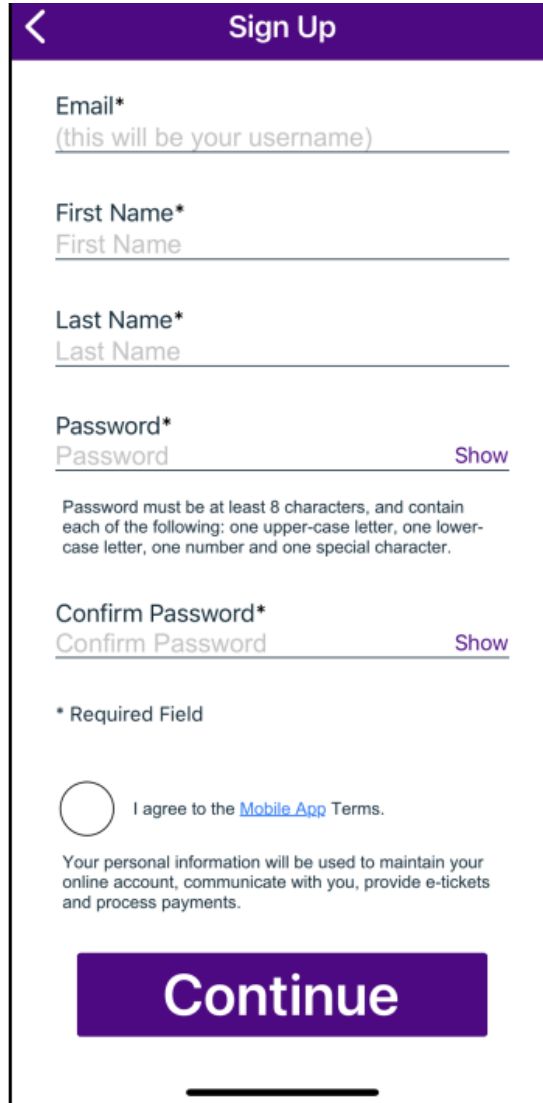


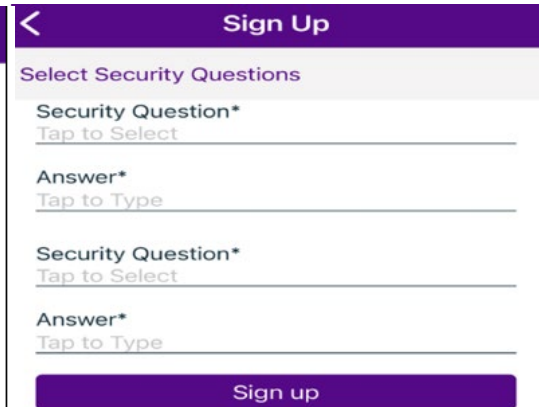
1. Download the “Pronto-San Diego” app from the app store on your Smart Phone
2. Open the App, Click “Sign Up” at the bottom if you are new to Pronto.
3. Complete the Sign up Process.



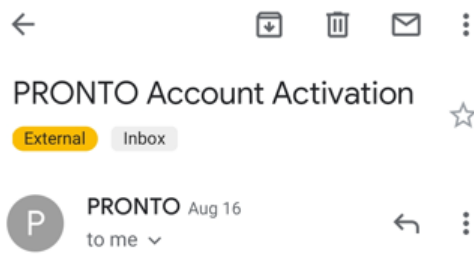
The Sign In screen features a purple header with a hamburger menu icon and the text "Sign In". Below the header is the PRONTO logo. There are two input fields: "Email" and "Password". The Password field has an eye icon to toggle visibility. A purple "SIGN IN" button is positioned below the fields. Below the button is a link for "Forgot password?". At the bottom, there is an "OR" separator and a teal button that says "Don't have an account? Sign up".



The Sign Up screen has a purple header with a back arrow and the text "Sign Up". It contains several required fields: "Email\*" (with a subtext "(this will be your username)"), "First Name\*", "Last Name\*", "Password\*" (with a "Show" link), and "Confirm Password\*" (with a "Show" link). A note specifies: "Password must be at least 8 characters, and contain each of the following: one upper-case letter, one lower-case letter, one number and one special character." Below the fields is a "\* Required Field" label and a radio button for "I agree to the [Mobile App Terms](#)". A disclaimer states: "Your personal information will be used to maintain your online account, communicate with you, provide e-tickets and process payments." A large purple "Continue" button is at the bottom.



The Select Security Questions screen has a purple header with a back arrow and the text "Sign Up". It is titled "Select Security Questions" and contains two sets of questions. Each set includes a "Security Question\*" field with a "Tap to Select" prompt and an "Answer\*" field with a "Tap to Type" prompt. A purple "Sign up" button is located at the bottom.



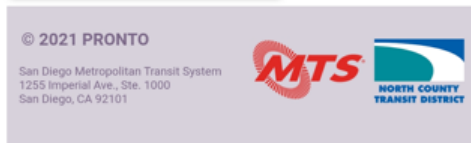
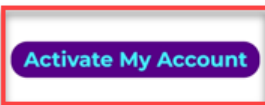
4. Activate your account through an email sent to you from Pronto. The email will be sent to the address you used to sign up. Select “Activate My Account” in the email sent over.



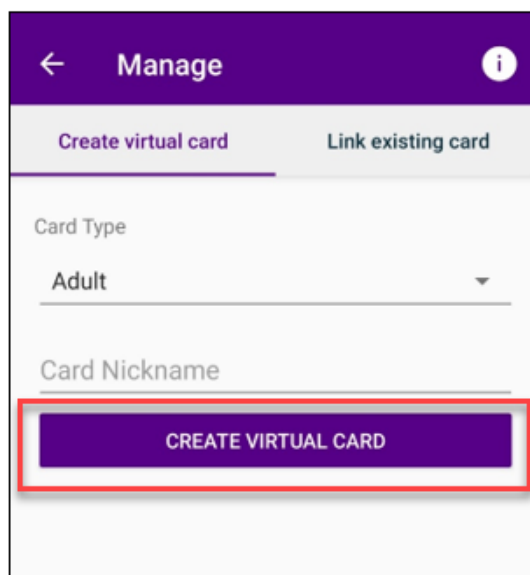
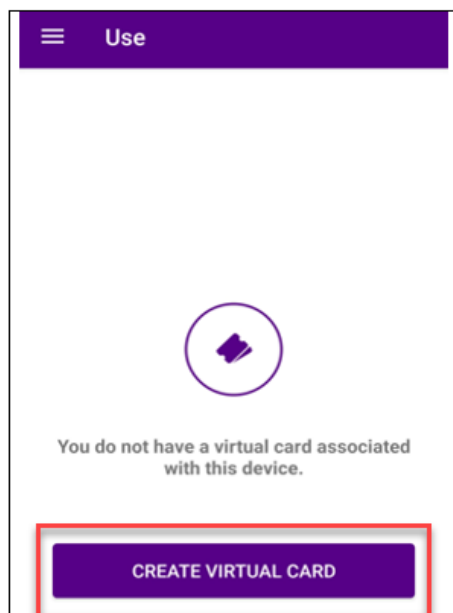
Hello, !

Click below to activate your PRONTO account.

Username:



5. After signing into the app, you are taken to the “Use” page. There, you will create a virtual card.



6. Complete Payment
7. Cashier's Office will be in contact with you within 1 business day to finalize the steps of issuing you the pass.

**YOUR PASS IS NOT VALID UNTIL YOU'VE SPOKEN WITH THE CASHIER'S OFFICE STAFF.**