

Setting up your Direct Loan Servicer Account

Palomar College strongly recommends that all Federal Student Loan borrowers create their online loan servicer account. This will help ensure you can request assistance regarding loan repayment options including payment deferments, forbearance and borrower-based repayment plans.

- All loan borrowers should have received both email and letter communications from their direct loan servicer after receiving their first loan disbursement. If you misplaced this information you can determine who your loan servicer is by accessing your student loan information at http://www.nslds.ed.gov/nslds_SA Log in. Then click on the number in the first column next to your loan to view loan details. The website for your loan servicer is listed in the section “Current ED Servicer.”
- Go to your loan servicer’s website and create your online account