Retrieve My ID/Password or Reset Challenge Question

- 1. Go to <u>www.palomar.edu</u>
- 2. Click on MyPalomar (eServices)



3. Click on the 'ID/Password Help' link



- 4. Enter your ID (if known) or your SSN in the shaded box
- Enter your Date of Birth Notice: Your challenge question will appear after entering your ID/SSN and Date of Birth.
- 6. Enter your challenge question response



Important! If you do not remember your challenge question response, you will have to call Admissions at (760) 744-1150, ext. 2164 or email admissions@palomar.edu and request that your challenge question be reset.

- Note the password requirements and enter a new password below Notice: You will not be able to use a previous password.
- 8. Re-enter your new password
- 9. Click on the 'Submit' button
- 10. Your Faculty ID will display on the next page