

BID #B22-02
Digital Parking Permit Software
ADDENDUM #1

DATE: October 06, 2021

RE: Digital Parking Permit Software

Please see the questions and answers below.

1. What type of permit? -- Semester, annual, temporary (hourly, daily, weekly, monthly)
 - There are two main types of permits that need to be supported by the system. Those are student and employee permits.
 - Student permits include standard student, EOPS, Promise, CCPG, and CalWORKs permits. These permits are available for purchase on a semester basis.
 - Employee permits include temporary semester and fulltime continuous permits.
2. How many of each permit type is sold annually?
 - Student = About 30,000 permits sold per year.
 - Temporary employee = About 1,000 permits added per year.
3. What are the vehicles models currently used for Automated License Plate Recognition?
 - Both vehicles currently used for ALPR are 2 Ford Crown Victorias (2001 & 2010).
4. What camera system, ALPR hardware and software is currently used for License Plate Recognition?
 - Camera system = 2 AutoVu SharpX University dual base kits supported by Genetec. These kits include high resolution LPR units, processors, GPS antennas, and various mounting devices.
 - ALPR hardware = Panasonic FZ-G1 tablet computers.
 - Software = Genetec Patroller and Genetec Security Desk version 6.5.
5. Will current vehicles, cameras and ALPR hardware be used with the new contract?
 - Yes, current vehicles, cameras, and ALPR hardware will be used with the new contract
6. Will current ALPR vendor software be used with the new contract?
 - Yes, current ALPR vendor software will be used with the new contract. However, Genetec Patroller and Genetec Security Desk software needs to be supported and controlled by the parking software provider.
7. Does current software currently report parking history with dates/times for specific license plates, including location by lot, by facility, or in total? If so, please specify.
 - Current software does not support this.

8. Are college lot capacities currently tracked now? If yes, through which software?
 - No, college lot capacities are not currently being tracked by software.
9. Please confirm the number of concurrent back-end staff users PCCD plans to access the software.
 - A total of 3 concurrent back-end staff users.
10. Is it a requirement that PCCD be live with a new permit management system by January?
 - Yes, live by mid-January.
11. On page 30, under Category 3, please clarify how the integration should work with the Palomar mobile application? What data is being shared?
 - Through an API, Parkmobile will share the hourly/daily permit data. This data will be brought to the patroller software and LPR system for enforcement.
12. Question 3, on page 31, Category 4, asks to describe support for parking permit users. Is the expectation that the parking software provider is providing support to the end user (i.e. parker) or PCCD staff?
 - The expectation is that parking software provider will provide training to PCPD staff and provide customer support to the parker.
13. Regarding question 1, on page 31, Category 5, Is it a mandatory requirement that the parking permit interface is mobile responsive and not only mobile friendly?
 - Yes, this is a mandatory requirement.
14. Page 30, Category 3 - Turbo Data citation processor (Turbo Data Systems) What is the expectation for this integration?
 - The expectation is to have an API jointly created by Turbo Data and the parking software provider. That way, permit and vehicle information can be forwarded to the ticket writing machines by way of the Patroller software during enforcement.
15. Page 31, Category 4 - Describe capability to create a QR code in order for students to easily access purchasing portal. Could you please clarify this requirement? Are you asking the vendor to provide a QR code for the web portal? If so, what is the expectation of how this QR code is provided?
 - Yes, we are asking the vendor to provide a QR code for the web portal. Once generated the QR code will be distributed around campus by our institution.

16. Page 32, Category 6 - Training and assistance "Help" information for parking permit users (students and visitors to campus locations) Could you please clarify this requirement? Are you asking the vendor to provide training to your end users (customers)?

- We are asking the vendor to provide training to back end users and provide customer support customers.