With respect to ECC3, the Minimum base unit specification calls for the Fiery FS 150 Print Controller. May we configure using the updated version, that being the Fiery FS 200?
The bid template references "Minimum Base Unit Specifications" consequently all upgraded versions are acceptable.

With respect to 3.33 "Digital Store Front & Job Submission" – Is there a need for one or two different pricelists? – i.e. one pricelist for internal customers and one for external customers?
One for internal customers

With respect to the Print Center workflow requirement samples that are to be handed in with the bid, can Palomar provide the sample files for us to produce?
No, the District is requesting sample files selected by each bidder that identify which machine they were produced on to be included with the bid submission.

With respect to 3.34 "PaperCut MF" - Are we to price this component based on one or two print servers? The supplied Network Information Form lists two print servers.
One

What paper stock weight is Palomar College using?
20# to 110# in text and cover

Is the stock glossy or matte?
Both

Are there stairs or elevators that will be utilized during installation?
Elevators

On Questions section 3.32 the question go from 1-8 then skip to 11-19, is there a 9 and 10 question?
Questions 9 and 10 were deliberately omitted and the numbering sequence therefore skips. The District thanks the vendor for bringing this to our attention.

Do you have a Document Management System currently in place? If so... Which one?
Yes. Palomar College uses OnBase (by Hyland) for Document Management.

User Badge / Card Authentication... What type(s) / format(s) of cards and/or badges are currently in place?
ID cards/badges are not currently used for print services. However, student ID cards include a mag stripe encoded with the student's ID number. Employees do not have ID cards/badges, although some employees have access cards with proximity chips.

Do you require print tracking for mobile printing?
Yes
Is the mobile printing requirement to be limited to staff only?
Yes
Do the mobile users exist in Active Directory for the domain?
Yes:
Active students exist in AD in student.palomar.edu.
Employees exist in AD in palomar.edu.

Please define the scope of the Student Printing Solution...
"See Response Below informing about Go Print"
Is there a current system in place for student printing with expenses through Blackboard? Would this be limited to a specific area, like the student library? If yes... How many separate area's?
No.

Are all of the campuses on the same WAN?
Yes.

How many Print Servers are used to support the WAN / Campuses?
Three print servers. One supports employee-only printers at Camp Pendleton. One supports student-only printer's district-wide. One supports employee-only printer's district-wide (except at Camp Pendleton).

Is there one per campus?
No.

Is there an email address and Home Directory defined for each Active Directory User?
Yes, each user (student or employee) has a Palomar College email address.
Home Directory settings are not used. We do not use roaming profiles.

Do the MAC's print directly to a device or through your Print Server(s)?
Macs print directly.

Please clarify which of these duplicate provisions will prevail in the final agreement:

> Force majeure language is contained in Sections 32 and 49.
> **The terms are not identical. Section 32 and Section 49 cover some statements in one that are also inclusive of statements contained in the other, each section also addresses additional statements not covered in both. The District will rely on the total combined statements in both Section 32 and Section 49.**

> Assignment terms are contained in Sections 37 and 52.
> **The terms are not identical. Section 37 and Section 52 cover some statements in one that are also inclusive of statements contained in the other, each section also addresses additional statements not covered in both. The District will rely on the total combined statements in both Section 37 and Section 52.**

> IP infringement Indemnity terms are contained in Sections 31 and 46.
> **The terms are not identical. Section 31 and Section 46 cover some statements in one that are also inclusive of statements contained in the other, each section also addresses additional statements not covered in both. The District will rely on the total combined statements in both Section 31 and Section 46.**

> General indemnity - 2 different general indemnity provisions are contained in Section 31.
> **The entire section 31 is intended to be all inclusive of all statements within the section.**

Page 26, Section 3.21 Please provide anticipated number of moves for contract term, if this is not possible, please provide historical moves from previous 5 year period conducted by current vendor.
In the past 5 years we've moved copiers approximately 50 times.

Page 14 Section 29 Please clarify and define;
The District believes section 29 is clear and specific. The District would need a specific question as to what clarification is needed in order to respond to the vendors' question.

Page 6 please provide current solution product overview, current workflow and current architecture of "Go Print". Please also include, how Palomar envisions day forward student paid print release stations (including mobile device) and faculty monitored print release in this new Bid design.

College does not offer "faculty monitored print release" -- employees do not use the Go Print application.

Current overview/workflow/architecture using Go Print:

- **A student adds an amount of money (cash only) to the Go Print database (entering their student ID and password) using a local cash machine. During 2018 we plan to add the option for students to use a credit card at these machines in addition to cash.**
- **The Go Print application is installed and configured on every Palomar College desktop and mobile device for student use.**
- **A student must enter their ID and password any time they send a job to the print queue.**
- **To release the job(s), a student enters their ID and Password at the print release station. The student selects the job(s) they want to print and the payment amount is deducted from their account.**
- **Palomar College has option to allow students to print at no cost (for example by class section, or a given number of free pages for each student).**

Future:

- **Permit students to print from their own mobile devices and be able to release their jobs from any release station near them.**
- **Students can choose to pay online with their credit card, pay with cash at a cash machine, and access their account online from any system. (Students do not have to use a special kiosk or computer tied to the printing system in order to access payment or account information, or to release print jobs.)**
- **Students can choose to use their Palomar College student ID card (as an alternative to typing in their student ID) to access the printing system when on campus. They will be required to enter their password for access whether they use the ID card or type in their student ID.**

RE Section 3.32, C - User badge/Card Authentication. *Are students using cards or badges now?*
ID cards/badges are not currently used for print services. However, student ID cards include a mag stripe encoded with the student's ID number.

If so, do these have Mag Stripes?   Prox cards?   What kind is in use?
"See above response"

RE Section 3.32, G - Student Printing Solution: Specify the method for student authentication to print output device. How does the student add print quantities to a student print card or account and how are these values redeemed.   - *Is the College's idea for Kiosk stations that students can add cash or credit card to add funds to their account, how many of these would be required?*

- **Currently, a student must enter their ID and password any time they send a job to the print queue.**
- **To release the job(s), a student enters their ID and Password at the print release station. The student selects the job(s) they want to print and the payment amount is deducted from their account.**
- **In the future, students can choose to use their Palomar College student ID card (as an alternative to typing in their student ID) to access the printing system when on campus.**

> **They will be required to enter their password for access whether they use the ID card or type in their student ID.**
> - **The student ID card will not maintain a cash balance. There is no "debit stripe" on the ID card that could be used to hold funds.**
> - **Currently Palomar College has three cash machine kiosks in place. Additional cash machines will likely be added for new facilities as building construction is completed.**
> - **In the future, students will be able to access and add money to their print services account over the web.**

On the Bid Response Template, tab ECC6-B&W, the minimum PPM specification is for 120ppm. There are two manufacturers that have this exact 120 ppm specification and several that have 115ppm. Would you please consider changing this minimum to 115ppm? If you do not change it, I will be forced to use my 130ppm machine that will be priced higher and not a good comparison to the other manufacturers 120ppm systems. Our 115ppm unit is designed to be priced against the 120ppm systems and our 130ppm is designed to be priced against the 135ppm systems.
The bid templates specifications remain firm.

On the Bid Response Template, tab ECC3-C, the minimum PPM specification is for 80ppm. There are a few manufacturers that have this exact 80 ppm specification and several that have 75ppm. Would you please consider changing this minimum to 75ppm?
The bid templates specifications remain firm.

On page 32, section 3.34, the RFP requests pricing on Papercut MF. Does the District already have any PaperCut licenses and is the District only willing to look at this software product or can other options be offered?
Currently the District is not utilizing any version of Papercut.
Section 3.34 specifically addresses pricing for Papercut MF as the preferred solution.

How are you currently handling your foil applications?
We are currently preprinting the logo, sending those out for foiling, and then printing orders on the iJet—which doesn't smudge the foil.

If a vendor opts to "no bid" Components 3 & 4, how (if at all) will this impact overall evaluation of bid for Components 1 & 2?
It is the right and intent of the District to select one Bidder for all Components; however the District recognizes that all Bidders responding may not choose to respond to all Components, therefore the District reserves the right to select multiple or no vendors depending on the bid submissions.

Will the District provide actual Evaluation Criteria Matrix showing percentage of points value for each item reviewed?
The bidder is encouraged to refer to the METHOD OF BID EVALUATION AND CONTRACT AWARD section of the bid as it addresses this question.

Will the District provide lease end dates for devices that will not be replaced upon initial fleet installation?
These lease expiration dates vary and are not available as part of the bid. The majority of the current fleet of MFP's were acquired as cash transactions.

If not able to provide lease end dates will the District provide estimate of additional devices to be added each fiscal year?
Estimates by fiscal year are not available. New placements are determined by each department individually based on departmental budget controls.