

BENEFITS COMMITTEE MINUTES

May 3, 2017

A. <u>Call to Order</u>

Ron Perez called the meeting to order at 3:00 p.m.

B. Roll Call

Members Present: Ruth Barnaba, Colleen Bixler, Jayne Conway, Mike Dimmick, Judy Dolan, Dan Dryden, Teresa Laughlin, Tsung Lee, Becky McCluskey, Leann Pell, Steve Spear, Terri Wallace, Lesley Williams

Ex-Officio Members Present: Wendy Corbin

Members Absent: Cheryl Ashour, Carmen Coniglio, Shannon Lienhart, Lorraine Lopez, Jean Ruff,

Ex-Officio Members Absent: None

Guests: Armando Cabrera, Shawna Cohen, John Glynn, Cheryl Huettl, Veronica Njodinizeh, Aja Simpson

C. Approval of Minutes

March 1, 2017 – Colleen Bixler motioned to approve the minutes, Dan Dryden 2nd. Abstentions: none. Motion carried unanimously.

D. Old Business

Old business was tabled in order to accommodate the rate renewal presentation.

E. Other

A question was asked about information contained in the Open Enrollment Newsletter pertaining to absences of 5 days or more. It was explained that the information was to prompt employees to contact the Benefits Office to understand what benefits they have available to them. A question was asked about TB test notifications, it was explained that notifications are not currently being sent to employees with expired tests. The language within the notifications is being updated so they are unable to be sent out. VPHR recruitment is in process and moving forward. Earlier Open Enrollment date seems to be working out better than August, the downside is that people have to make their decisions earlier and circumstances could change.

F. New Business

2017-2018 Medical Rate Renewal Presentation - Armando Cabrera with SISC reviewed the PPO plan changes for the upcoming plan year. The expert medical opinion service has been switched to a new provider, Advance Medical, MDLive now has behavioral health services available, Solera4Me Diabetes Prevention Program has been introduced. In their presentation J Glynn mentioned that SISC members spent fewer days in the hospital, but the cost increased by 14%. Outpatient costs increased by 9%, and professional services costs increased 3%, for a combined increase of 8%. Catastrophic events, which make up .3% of all claims, made up 23.7% of the total plan costs. There will now be a \$100 ambulance co-pay. The Kaiser system no longer allows members to reap the benefits of double Kaiser Coverage. Flyers were provided for the expert medical opinion, Carrum health hip/knee/spine benefits, diabetes prevention, EAP, and MDLive. The J. Glynn & Company representatives presented information about the role of their organization, which include: health and wellness initiatives, educational resources, patient advocacy, rate negotiations, open enrollment support, and other Ad Hoc services. They estimated the plan cost avoidance to be \$1,024,625 in the upcoming year. The PPO plans are increasing by 3.9% and the Kaiser plans are increasing by 5.4% in the upcoming year, which amounts to a monthly increase of approximately \$79,000. Members expressed their ongoing concern about issues associated with the PPO plan customer service, because there is not direct contact with SISC. The representative from SISC indicated that the cost of offering direct communication is prohibitive. Representatives from J Glynn are currently serving as advocates, members are not happy with this process. PACRA committee members expressed concern that the SISC PPO plan is not equal to or better than the previous plan in the following areas: adult disabled dependents, our of network providers, fertility benefits, volume of medication available on the formulary, the required pharmacy step process, and the prior authorization process.

Guest Comments G.

A PPO plan participant attended the meeting to address the committee about the medical plan. There were problems obtaining access to needed supplies. The SISC member service number was not helpful in obtaining assistance or resolution. A PACRA member suggested that these problems accessing benefits may qualify as elder abuse.

H.

Adjournment
The meeting was adjourned at 5:30 p.m.

Next Meeting: September 6th, 2017